

Employee Health Check MediBuddy – Wellness Partner



Bē Jon Noorlander

Employee Health Check

- All regular employees are eligible to avail a Health Check-up once a year (i.e. 365 days from last availed Health check)
- Employees can avail this benefits after one month from the Date of Joining
- Employee's Health check cost is borne by Adobe
- Additional test for Women above 40 years Mammogram (New)
- Introducing Home Sample Collection for the current year with Rapid Antibody Test and new inclusions (Vitamin B12, Vitamin D, Cardiac Marker, Cancer Marker & Immunity Profile)
- Employee's will have an option to choose one sponsored package either Center Visit Package Or Home Sample
 Package of their choice

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Employee Health Check-up Package Details – Center Visit

Male		Female
Haemogram		Haemogram
Hemoglobin, PCV, MCHC, MCV, MCHC, TLC, DLC, Peripheral Smear, PlateletCount, ESR		Hemoglobin, PCV, MCHC, MCV, MCHC, TLC, DLC, Peripheral Smear, Platelet Count,
Biochemical Parameters		ESR
HBA1C		Biochemical Parameters
Uric Acid		HBA1C
Lipid Profile		Uric Acid
Total Cholesterol, HDL, LDL, Triglycerides Screening, Ratio of Cholesterol/HDL		Lipid Profile
Cardiac Assessment		Total Cholesterol, HDL, LDL, Triglycerides Screening, Ratio of Cholesterol/HDL
ECG		Cardiac Assessment
TMT	Mammogram is	ECG
Kidney Assessment	included for Female	TMT
Serum Urea		Kidney Assessment
Serum Creatinine	Above 40 years	Serum Urea
Complete Urine Analysis		Serum Creatinine
General Investigations		Complete Urine Analysis
Blood Grouping and Rh Typing		General Investigations
Stool RE & ME		Blood Grouping and Rh Typing
X-ray chest PA View		Stool RE & ME
Ultrasound screening of the Whole Abdomen		X-ray chest PA View
Liver Function Test		Ultrasound screening of the Whole Abdomen
Total Protein		Liver Function Test
Albumin		Total Protein
Globulin		Albumin
A/G Ratio		Globulin
SGPT		A/G Ratio
Alkaline Phosphates		SGPT
SGGTP		Alkaline Phosphates
Serum Bilirubin Total		SGGIP
Serum Bilirubin Direct		Serum Bilirubin Total
Consultations		Serum Bilirubin Direct
Clinical evaluation, medical summary and advice by Internal Medicine (Male)		Consultations
Lung Function		Clinical evaluation, medical summary and advice by Internal Medicine (Male)
Lung Function Test		Lung Function
		Lung Function Test
		PAP Smear & Thyroid Profile

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Employee Health Check-up Package Details – Home Sample Collection

	MediBuddy Master Home Sample Package					
TESTS / Profiles	Parameters					
	HB	Absolute Neutrophil Count (ANC)- Calculated				
	RBC	Absolute Lymphocyte Count (ALC)- Calculated				
	WBC-TC	Absolute Monocyte Count (AMC)- Calculated				
	WBC-DC	Absolute Basophils Count (ABC)- Calculated				
	PCV	Platelet Distribution With (PDW)- Calculated				
CBC-Comprehensive (20 Paramaters)	PLT	Mean Platelet Volume (MPV)- Calculated				
	Mean Corpuscular Volume (MCV)-Calculated	Red Blood Cell Distribution width -SD (RDW-SD)-Calculated				
	Mean Corpuscular Haemoglobin (MCH)-Calculated	Red Blood Cell Distribution width -CV (RDW-CV)-Calculated				
	Mean Corpuscular Haemoglobin Concentration (MCHC)-Calculated	Platelet Larger Cell Ratio (P-LCR)-Calculated				
	Absolute Eosinophil Count (AEC)- Manual & Calculated	Platelercrit (PCT)-Calculated				
Diabetic Screening -B (2 Parameters)	Blood Sugar-Fasting	HbA1c				
	Total Cholesterol	VLDL-Cholesterol				
	Triglycerides	Total Cholesterol:HDL Ratio				
id Profile (7 Parameters)	HDL-Cholesterol	VLDL Ratio				
	otal Cholesterol VLDL-Cholesterol riglycerides Total Cholesterol:HDL Ratio IDL-Cholesterol VLDL Ratio DL-Cholesterol VLDL Ratio DL-Cholesterol Albumin/Globin Ratio Silirubin-Total SGOT Silirubin-Indirect SGPT Total Protein Alkaline Phosphatase					
	Bilirubin-Total	Albumin/Globin Ratio				
	Bilirubin-Direct	SGOT				
	Bilirubin-Indirect	SGPT				
Liver Function Test (11 Parameters)	Total Protein	Alkaline Phosphatase				
	Albumin	SGOT/SGPT				
	Globin					
	Serum Urea	BUN/Creatinine Ratio				
11 1	BUN	Urea/Creatinine Ratio				
kidney Function (7 Parameters)	Creatinine	EGFR				
oid Profile (7 Parameters) ver Function Test (11 Parameters) dney Function (7 Parameters)	Uric Acid -Serum					
	Т3	T4				
Invroid Profile - Iotal (3 Parameters)	TSH					
Vitamin B12	Vitamin B12					
Amylase	Amylase					
	Iron	TIBC-Calculated (Iron+UIBC=TIBC)-Calculated				
Immunity Profile	UIBC	Transferrin Saturation-TS (Iron/TIBCx100=TS)-Calculated				
Cancer Markers (PSA for Male/ CA 125 for Female)	Total Prostate Specific Antigen (TPSA/)/ CA 125 (Ovarian Cancer Mar	ker)				
Vitamin D Total	Total 25-OH Vitamin D Total					
	Hs-CRP	APOLIPOPROTEIN A1				
Cardiac Markers	LIPOPROTEIN (A)	APOLIPOPROTEIN B				

Inclusive of Rapid Antibody Test

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Employee Health Check – Process Flow



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Process Flow – Login with Okta

Sign In Page	Adobe
	Corporate Authentication
	Please enter a username
	Corporate Account Password
	Remember me
	Sign In
	Need help signing in?

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Home Page – Click on Employee Health Check



• Click **Heath Check Tab** from the outpatient services listed to avail Health Check

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Home Page – Click on Employee Health Check

MediBuddy		
Talk to Doctor Medicine	Image: Springered with the checks Image: Springered with the checks with the checks with the checks with the checks with the check with the c	: More
♀ Bengaluru ∨	Select a category Corporate Health Checkup Sponsored	٩
	Master Executive	
	Preventive Diabetes	
COVID-19 Ra	Cardiac	
Buy Now >	Cancer	

- Click **Heath Check Tab** from the outpatient services listed to avail Health Check
- Click Location to choose your city and Click Corporate Health Checkup

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List of Packages – Adobe Specific & General Packages

Adobe Specific Health Check –up Packages (For Employees)

- Adobe Master Health Check Package Male
- Adobe Master Health Check Package Female
- Adobe Master Health Check Package Female Above 40 years
- MediBuddy Master Home Sample Collection Package
 with COVID Antibody Test

Select a Health Check Package for self by clicking on **View Package** & proceed with the booking

Note: The package reflecting here will display for your dependents bearing the cost on your own – In Slide number 15 it will give you an option to add them by just one click **ADD TO CART**

Adobe

Why should you book a Health Check? It's sponsored by Adobe Systems India Private Limited, and is...

- Your biggest catch: Detect early signs of ailments, and take preventive measures.
- A wise move: Detect existing issues in time, and increase the chances for treatment.







Home Sample – Process Flow



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Home Sample Package – Booking Process



Click View Package to proceed with Home Sample Package

Appointment Booking Screen



Click Book Appointment
 Tab to avail your
 sponsored Health Check

Note: By clicking on Lab Test, you will see the details of the tests.

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Postal Code Availability

MediBuddy			
	← (1 Select Provider) 2 3 Select Date, Provider and Time	Pin Code X	Session expires in 14:16
	← Wed, 14 Jul Thu, 15 Jul Fri, 16 Booking closed Available Available	Jul ble Ocheck availability of the provider.	Appointment Details
	© Filter locality	Q Filter provider	Please select a provider and timeslot
	Select any one out of 3 providers on Jul 15, 20	21	ltems Amoun
/ediBuddv			
	Cooking closed Thu, 15 Jul Fri, 16 Jul Available Available	ul Sat, 17 Jul Sun, 18 Jul Mon, 19 Jul Tue, 20 Jul Wed Available Available Available Available Available Available	Appointment Details 🛛 🖇 560005
	Filter locality	Q Filter provider	Please select a provider and timeslot
	Select any one out of 3 providers on Jul 15, 2021 Medlife Labs Thome sample C 08:00 AM - 10:30 AM	Filling Fast Healthians Image: Book of the semple Image: Book of the semple Image: Book	Items Amount Adobe One MediBuddy Master Health C ₹ 0 Final Payable ₹ 0
		Filling Fast	

 Enter your postal code to check with availability of sample collection at your city

Note: Any postal code drop outs will be picked by internal IT team to empanel centers in those cities. As an alternative you can choose center visit package or wait for the team to check for the options to empanel home sample at your postal code

Note: By clicking on Lab Test, you will see the details of the tests.

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Selection of Date & Time

MediBuddy			
	← (1. Select Provider) (2) (3) (4) Select Date, Provider and Time		Session expires in 07:30
	Wed, 14 Jul Thu, 15 Jul Fri, 16 Jul Sat, 17 Jul Booking closed Available Available Available	ul Sun, 18 Jul Mon, 19 Jul Tue, 20 Jul Wed e Available Available Avi	Appointment Details 0 56000
	© Filter locality	provider	Please select a provider and timeslot
	Select any one out of 3 providers on Jul 17, 2021 Medlife Labs Mot Available Home sample O 08:00 AM - 10:30 AM	Healthians	Items Amount Adobe One MediBuddy Master Health C 국 0
		X Select slot for Home sample collection on Jul 17, 2021	Final Payable 국 0
	Medlife International Private Limit	Please expect a delay of up to 1 hour for sample collection due to current high volumes.	Continue
	© 08:00 AM - 10:30 AM Select	O 08:00 AM O 08:30 AM O 09:00 AM O 09:30 AM O 10:00 AM O 10:30 AM	

- Select *Date & Time* for Health check appointment booking
- Click *Continue* to proceed with placing the order

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Confirming Appointment and Adding Cart Option

MediBuddy		
	< 1 2. Add Family 3 4	Session expires in 02:17
	년 Added to Cart	Appointment Details 0 560005
	Adobe One	Healthians Remove Home sample collection
	MediBuddy Master Health Check Package Male + Rapid Antibody Test Package Lab Tests Consultations	Sat, 17 Jul at 08:30 AM
		Items Amount
	Recommended Packages	Adobe One MediBuddy Master Health C ₹ 0
	🕐 Test Adobe	Final Payable 국 0.00
	MediBuddy Master Health Check Package Male + Rapid Antibody Test COVID Antibody Included View Description Package Lab Tests Consultations ▲ 58 Image: Consultations Image: Consultations Image: Mome Sample Only Image: Consultations Image: Consultations	Continue
	🕐 Abhinav D	
	MediBuddy Master Health Check Package Male + Rapid Antibody Test	
	View Description ₹4602 Payable	Ad
	▶ 58 🖉 🛛 🙀 Add	Go

- You will have option to book the same package for your dependents with Add to Cart option on self pay bases
- Proceed with
 Continue button to book the health check

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Confirming of Details & Address

Contact Information		Appointment Details © 56000
Mobile	9999999999	Medlife Labs Remov Home sample collection Mon, 19 Jul at 08:30 AM
E-mail ID Home Sample Collec	adobe1@adobe.com tion Address (* only available within selected city)	Items Amour Adobe One MediBuddy Master Health C
Test, Test, Bangalore - !	560005	Final Payable ₹ 0.0

MediBuddy	\dobe	
	Health Check has been placed Successfully	View order detail
	Appointment Details	Order placed on: 13 Jul, 2021
	Home Sample Collection	
	Venue : Test, Test, 560005, Bengaluru	
	Date & Time : Monday, July 19 at 8:30 AM	

- Enter your **Details** & Update
 Home Address for Sample
 Collection
- Click **Confirm Booking** for placing a order

Note: Post Sample collection you will receive reports within 3 business days

You can use MB Gold teleconsultation platform for free doctor consultation – Select option **Lab Report Analysis** to avail free consultation

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Center Visit – Process Flow



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Hospital / Center Visit Package Booking Process



Why should you book a Health Check? It's sponsored by Adobe Systems India Private Limited, and is...

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- A wise move: Detect existing issues in time, and increase the chances for treatment.





Click View Package to proceed with center booking

Appointment Booking Screen



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Appointment Booking Screen – Selection of Center, Date & Time

 ← (1. Select Provider) (2) (3) Select Date, Provider and Time 		Session expires in 08:27
Sun, 09 May Unavailable Sun, 09 May Unavailable Mon, 10 May Available Tue, 11 May Available Wed, 12 M Available	May Thu, 13 May Fri, 14 May Sat, 15 May Sun, e Available Available Unar→	Appointment Details
© Filter locality	r provider	Please select a provider and timeslot
Select any one out of 17 providers on May 11, 2021 The Apollo Clinic Koramangala O 08:00 AM - 10:30 AM	The Apollo Clinic Select O 08:00 AM - 10:30 AM	ltems Amoun Test642 Adobe Master Health Check २ (
No 51, Jyothi Nivas College Road, 5th Block Koramangala 🛛 🛛 🖈	X Select slot for Center visit on May 11, 2021	Total payable 🔫
The Apollo Clinic Sarjapur Road O 08:00 AM - 10:30 AM Select	O 08:00 AM O 08:30 AM O 09:00 AM O 09:30 AM O 10:00 AM O 10:30 AM	Continue
"Gyr Chambers, Opp. South Indian Bank , Kaikondanahalli, ⋞	Apollo Clinic No 54 First Floor 12th Main Road Behind Bda	
The Apollo Clinic Indiranagar O 08:00 AM - 10:30 AM	Elbit Diagnostics Queens Road O 08:00 AM - 10:30 AM	

- Select *Date, Center & Time* for Health check appointment booking
- Click *Continue* to proceed with placing the order

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Order Confirmation Details

Your Health Check has been placed Successfully !! Appointment Details	View order detail Order placed on: 23 Nov, 2020	Book health checkups for you and your family members
Center Visit		Browse
Venue : The Apollo Clinic, apollo clinic, plot no. 74/1, bellandur ring road, varthur, east, bellandur	,bangalore	
Date & Time : Wednesday, November 25 at 12:00 PM		
Home Sample Collection		
Venue : Test, Test, 560005, Bengaluru		
Date & Time : Wednesday, November 25 at 7:00 AM		



- Once your order is confirmed with the chosen provider, you will see this screen Your order placed successfully
- If you wish to Reschedule / Cancel your appointment immediately, Click on **View Order Details**
- Click Go to your Orders

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Reschedule / Cancellation of an Appointment

ly Orders										
iew as by Timeline	•							Total orders: 2	All orde	rs 💊
Ordered 20-Nov-2020	Order ID 4013168									
Product	Advance Health Check Package -	Male							Order E	Details
Status	New Appointment Request									
Appointment Date	23-Nov-2020								Reschedu	le Order
Patient Name	Self Seven									
		Select	your preferred a	ppointment	date and tim	e				×
Ordered 20-Nov-2020	Order ID 4011792	<	Tomorrow 21 Nov Booking closed	Sun 22 Nov	Mon 23 Nov Available	Tue 24 Nov Available	Wed 25 Nov Avsilable	Thu 26 Nov Available	Fri 27 Nov Available	\bigcirc
Product	Advance Health Check Package	_			•					
Status	Cancelled	0 08	B:00 AM 0 08	3:30 AM (09:00 AM	O 09:30 AN	1 O 10:00	AM O 10:	30 AM	
Appointment Date	25-Nov-2020									
Patient Name	Self Seven									

- Employee may **Reschedule or Cancel** the appointment under **My Orders**
- Employee will receive an intimation again via SMS and Email on the new Appointment created or appointment Cancelled
- Upon confirmation of appointment employee will receive an email with the subject - Your Appointment Confirmation Letter
- Employee needs to carry a copy of this letter to the centre on the date of appointment with a Government ID Proof like – Aadhaar Card, Voters ID, Driving License etc.

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Reschedule / Cancellation of an Appointment



ew as ≝os Timeline]		Total orders: 2	All orders
Ordered 20-Nov-2020	Order ID 4013168			
Product	Advance Health Check Package	- Male		Order Details
Status	New Appointment Request			Reschadula Order
Appointment Date	23-Nov-2020			Rescriedule Order
ratient Name	Seit Seven			Cancel
		Would you like to reschedule?	Or,Cancel your order.	
Drdered 20-Nov-2020	Order ID 4011792	Reschedule Order	I have booked another appointment of	on Medil 🗸
Product	Advance Health Check Package		Enter your remark	
Status	Cancelled		Enter your remark	
Appointment Date	25-Nov-2020			/i
Patient Name	Self Seven		Confirm Cancel	

- Employee may **Reschedule or Cancel** the appointment under **My Orders**
- Employee will receive an intimation again via SMS and Email on the new Appointment created or appointment Cancelled
- Upon confirmation of appointment employee will receive an email with the subject - Your Appointment Confirmation Letter
- Employee needs to carry a copy of this letter to the centre on the date of appointment with a Government ID Proof like – Aadhaar Card, Voters ID, Driving License etc.

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Reschedule / Cancellation of an Appointment

Self Seven 💽 Track order Store Store "Y» Ē. 3 (\bullet) Your Claims Talk to Doctor MediBuddy COVID-19 Medicine More Health Checks Insurance 8 Profile Gign out Consult with Top Doctors Online, 24x7 \rightarrow Start Consultation

If an employee logs out of Medi Buddy portal, and wishes to Reschedule / Cancel his appointment later one has to re-login through **MediBuddy** Icon and Click on Self Icon and Select **Track Order**

Any changes done on the Infiniti portal section, employee will get an SMS and an email notification on the registered mobile number and email id provided

An appointment can be rescheduled for not more than two times during the policy period

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Appointment Request & Escalation Matrix

Post successful booking, you will receive the below details;

- Booking confirmation mail to your official email Id
- SMS confirmation on your provided mobile number

Escalation Matrix:

Level 1: Customer Support Email: adobeopd@medibuddy.in Phone #: 99999 91555

Level 2: Name: Vignesh RM Email: p.vignesh@medibuddy.in Phone #: 89718 45177

Level 3: Name: Suma MN Email: suma.mn@medibuddy.in

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