

Fond FAQs

Q: Are discounts available outside the U.S.?

A: Yes. Fond now offers various international discount opportunities. To access these international discounts outside of the U.S., please log onto Fond, navigate to 'Account' from the top drop down menu, switch your location to outside the U.S. and select the country of your choosing.

Q: On the website, how do I change my location?

A: Click on the drop down arrow located at the top right corner. Select "Account" and change the "location" field, which will become the default location until you change again.

Q: How do I log onto Fond?

A: If you're on the Adobe Network, sign in through Okta. If you're not on the network, you'll need to log on with your Adobe email and AdobeNET password to get started.

Q: If I can't find a discount, can I request to have it added? How do I request a perk?

A: If there is a discount you're looking for, select the "Request a Perk" option on the bottom left corner of the home page. The Fond team will reach out to the product/service provider, negotiate with the desired company, and do their best to work out a discount deal. They will notify you if they are successful and the discount becomes live.

Q: How do you add a discount to the Adobe Exclusives page?

A: To add a discount to the Adobe Exclusives page, please submit the discount request through the "Request a Perk" option on the home page.

Q: If I Request-a-Perk will Fond notify me if the discount has been added?

A: Yes. The Fond team will notify you if a discount you requested is added to the site.

Q: How do I contact Fond?

A: You can contact Fond by calling (415) 969-6563, email them directly at support@anyperk.com or through the online form. You can reach Fond Monday – Friday, 8:30am to 6:30pm PT.

Q: How do I install the Chrome browser application for Fond?

A: To install the chrome browser application, that will notify you if the site you are on contains an Fond discount, can be downloaded once you log onto your personal account. From there, scroll to the bottom of the page, select "tools", and the link to download the application will be found.

Q: Can my spouse, children, and/or friends use the site?

A: Fond is an Adobe employee exclusive site, which requires employee login information.

Q: Can contractors and interns use the site?

A: Fond is an Adobe employee exclusive site, which includes interns. Fond is not open to contractors or vendors.