



Fond Discount Portal FAQ's

1. **Q: How do I log onto Fond?**

A: If you're on the Adobe Network, sign in through Okta [here](#). If you're not on the network, you'll need to log on with your Adobe email and AdobeNET password to get started.

2. **Q: On the website, how do I set my location?**

A: Click on the drop-down arrow located at the top right corner. Select "Account" and change the "location" field, which will become the default location until you change again.

3. **Q: What are the three ways I can request to have a discount considered:**

1: Who do I refer an existing partner or vendor of Adobe's to if they have a discount to offer?

A: You can share Fond's "[Become a merchant partner form](#)" directly with the vendor or supplier to take action and complete a request which will be reviewed and considered by Fond.

2: If I can't find a discount, can I request to have it added? How do I request a perk?

A: If there is a discount you're looking for, select the "Request a Perk" option on the bottom right corner of the home page. The Fond team will reach out to the product/service provider, negotiate with the desired company, and do their best to work out a discount deal. They will notify you if they are successful and the discount becomes live.

3: How do you add a discount to the Adobe Exclusives page?

A: To add a discount to the Adobe Exclusives page, please submit the discount request through the "Request a Perk" option on the home page directly within the portal itself.

4. **Q: If I Request-a-Perk will Fond notify me if the discount has been added?**

A: Yes. The Fond team will notify you if a discount you requested is added to the site.

5. **Q: How do I contact Fond?**

A: You can contact Fond by calling (415) 969-6563, email them directly at support@fond.co or through the online form. You can reach Fond Monday – Friday, 24 hours/day.

6. **Q: How do I install the Chrome browser application for Fond?**

A: To install the chrome browser application, that will notify you if the site you are on contains a Fond discount, find the link [here](#).

7. **Q: Can my spouse, children, and/or friends use the site?**

A: Fond is an Adobe employee exclusive site, which requires employee login information.

8. **Q: Can contractors and interns use the site?**

A: Fond is an Adobe employee exclusive site, which includes interns. Fond is not open to contractors or vendors at this time.