

# INSTRUCTIONS ON REVERSE

Deceased information								
Name of deceased						Plan member	Dependent	
Date of birth (mm/dd/yy)	Cause of c	Cause of death						
Mailing address	1		City	F	Province		Postal Code	
Plan name		Group Life	Group Life policy number Plan m			nember ID number		
When proceeds are payable to the e	state, please include so	ocial insura	nce number					
Claimant information								
Full name of claimant		Claima	Claimant's date of birth (mm/dd/yy)		Relationship to the deceased			
Mailing address		I	City		Province		Postal Code	
Phone number		adress (enter your email address if you would like Canada Life to communicate with v secure email)						
Social insurance number, security nu	mber or taxpayer acco	ount numbe	er					
Claimant's basis of claim (check one	)							
Named beneficiary Deneficiary	's guardian/legal tutor	or curator	Estate's legal	representative	Trustee	е		
Other, please specify								
The life insurance proceeds are non- Cheque EFT (Electronic Fund Transfer to C		2		·	ue or an ele	ctronic bank t	form)	
Please arrange for a financial advis	or to visit and discuss	my options.	. The best time to	o call me is				
Protecting your Privacy								
We take your privacy seriously. We k	reen all vour personal i	information	in a confidential	l file in our office	e or the of	ffices of an or	agnization we've	

We take your privacy seriously. We keep all your personal information in a confidential file in our offices, or the offices of an organization we've authorized. The only person with access to the information are: people working at Canada Life and those we've authorized, who need the information to do their jobs and manage your claim, those whom you've given access, those authorized by law both within Canada and in any other jurisdiction where your personal information is held. For a copy of our Privacy Guideline see **canadalife.com** or you can write to Canada Life's Chief Compliance Officer.

#### **Authorizations and Declarations**

I authorize Canada Life, any healthcare provider, the plan administrator, other insurance or reinsurance companies, administrators of government benefits or other benefits programs, other organizations or service providers working with Canada Life or working with the deceased's plan administrator, within or outside Canada, to exchange personal information, when necessary to investigate and assess my claim, to administer the group benefits plan and to audit the assessment of the claim. I further authorize the use of my social insurance number for income tax reporting. I also consent to the use of my personal information for Canada Life and its affiliates' internal data management and analytics purposes

I have provided the information on this form in order to obtain payment of Group Life proceeds payable to me (in a personal capacity or on behalf of a beneficiary) and I hereby declare that I am legally entitled to receive all or a share of the proceeds payable under the Group Life Policy. I certify that by making payment to me, Canada Life has met its obligation to me. By signing below, I confirm that: I have read, understand and agree with the contents of this form and authorize Canada Life to collect, use, and disclose my personal information, all statements I have made about my claim are true and complete, my authorization is valid until I cancel it in writing, and a photocopy or electronic copy of this authorization is as valid as the original.

Claimant signature

Date (mm/dd/yy

Claimant's name	(please	print)
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Witness signature

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## **GROUP LIFE CLAIMANT STATEMENT**

### INSTRUCTIONS

Who should c	Who should complete the Group Life Claimant Statement										
				Pro	ceeds	payable	e to:				
Adult beneficiary minor or wi		iary who is a r who lacks pacity, located ec	Beneficiary who is a minor or who lacks legal capacity, located outside Quebec		Claimant unable to handle financial affairs		Estate		Estate in Quebec with no will		
1 or 2		2 or 3 o	r 4	2 or 4		5		6		7	
1. Beneficiary       5. Claimant's legal representative (copies of judgment required)         2. Trustee (copies of trust documents required)       6. Estate's legal representative         3. Legal tutor or curator (copies of judgment required)       7. Legal heirs         4. Court appointed guardian of the beneficiary's property (copies of court order required)       7. Legal heirs         Documents Required for the Group Life Claimant Statement (copies are acceptable unless indicated)								uired)			
Basic and Supplemental Life	Basic a Supple	and mental ceeding 00 in	Basic and Supplemental Life outside of North America	Optional Life	Accider		Survivor Income Benefit	Paid Up	Insurance proceeds payable to the estate exceeding \$100,000 in Quebec		Insurance proceeds payable to the estate exceeding \$100,000 outside Quebec
1 or 2	9		14	2	1 or 2 a 3, 4	and	1 or 2 and 5, 6, 7	1 or 2 and 8	9, 10 and 11 or 12		1 or 2 and 13
<ol> <li>Death certificate or funeral director's statement of death</li> <li>Attending Physician's Certificate (M63)</li> <li>Police report or workplace accident report</li> <li>Medical Examiner's Report, Coroner's Report or Autopsy Report</li> <li>Marriage certificate or sworn affidavit to confirm common law status</li> <li>Birth certificate for all eligible survivors</li> <li>Canada/Quebec Pension Plan statement of survivor benefits, if applicable</li> <li>Original certificate of insurance, if available</li> </ol>					<ol> <li>9. Act of Death (long form) issued by the Quebec Registrar of Civil Status or funeral director's statement.</li> <li>10. Will search certificate from the Chambre des Notaires and The Barreau du Quebec</li> <li>11. Notarial will or holograph will with judgment/minutes</li> <li>12. Declaration of legal heirs if there is no will</li> <li>13. Notarized will and probate or certificate of appointment of Estate Trustee or Letter of administration</li> <li>14. Original death certificate or certified true copy of the death certificate by a notary public</li> </ol>						

### Please return the completed form and supporting documents to:

The Canada Life Assurance Company Group Life Benefits 60 Osborne St N Winnipeg MB R3C 1V3

Or

Email: grouplifebenefits@canadalife.com Fax: 204-946-8783

Email Communication – Important Note:

The internet is not a secure medium. If you have concerns about using email, you are encouraged to contact us by other means.