



# Relax

## Don't forget to pack peace of mind **Aetna WorldTraveler<sup>SM</sup>**

When you travel on business, you need more than just emergency and urgent medical benefits. You need the peace of mind that comes with knowing you'll have essential health-related and travel safety tools, resources and information — before, during and after your trip, wherever you go.



**Your Aetna WorldTraveler international business travel plan offers that reassurance and much more.**

## **The right prescription for a healthy business trip**

**Your Aetna WorldTraveler plan offers:**

### **24/7 medical care**

from any of 165,000 health care providers in our direct settlement network, along with preferred access to Western medicine clinics, referrals, record transfers and facilitation of hospital payments

### **Emergency medical evacuation**

and assistance with different types of emergency situations, including medical transportation coordination, emergency medications and repatriation

### **Help with pre-trip planning and travel needs**

including replacement of lost or stolen travel documents, translation services, legal referrals and embassy and consular resources

### **Web and mobile tools**

that let you search for doctors and hospitals, review country-specific health and security information, translate medical terms and phrases and more

# **aetna<sup>®</sup>**

[aetnainternational.com](http://aetnainternational.com)

# We have the prescription for a healthy business trip

## Quick tips for using your plan

To submit a claim using our Secure Member Website

1. Go to your secure member website and click **Claims center > Start a new claim**
2. Fill out all required fields (some will be pre-filled based on your profile)
3. Scan and upload your receipts, then submit your claim
4. Note your claim **reference tracking number** for tracking purposes

## Using your smartphone

Download the Aetna International app and follow the simple claim submission steps to submit your claim right from your smart phone. You can search **Aetna International** in the Apple App or Google Play store to get started.

*It's important to keep in mind that submitting your claim online, or from your smartphone means we'll be able to get working on it quicker.*

## Get started today

Convenience is at your fingertips with your Aetna International secure member website and mobile apps, which can be downloaded from the Apple App or Google Play stores.

To register for your secure member website:

1. Go to **aetnainternational.com**
2. Select **Log in**, then click **Register now**
3. Choose **Aetna WorldTraveler Plan Member** under Step 1, then under Step 2 enter your first name, last name and date of birth
4. Enter your Control-Suffix-Account number that is printed on the Front of your ID card
5. Enter the Registration Key that is printed next to your ID card and click **Continue**
6. Enter your personal information and create a user name and password to complete your registration

## Contact us 24 hours a day/7 days a week

### Phone:

1.877.301.5042 (Toll-Free)  
1.813.775.0239 (Collect)

### Fax:

1.800.475.8751 (Toll-Free)  
1.860.975.1741 (Collect)

### Emergency Evacuation Assistance:


1.877.242.5580 (International Toll-Free)  
1.813.775.0246 (Collect)

**aetnainternational.com**

For questions or general inquiries, contact the International Member Service Center at the contact information listed under "Member Service" on the back of your WorldTraveler ID card.

For emergency evacuation assistance services, dial the "Emergency Evacuation Assistance" telephone number listed on the back of your WorldTraveler ID card.

## Here is your Aetna WorldTraveler ID Card

 <b>Aetna WorldTraveler</b> <sup>SM</sup> <b>INTERNATIONAL TOLL-FREE</b> Member Service: 1.877.301.5042 Emergency Evacuation Assistance: 1.877.242.5580 Present this card when accessing care. <b>ADOBE SYSTEMS, INC.</b> <b>0299440-010-00039</b>	<b>Aetna International</b> <b>MEDICAL EMERGENCY ASSISTANCE WORLDWIDE</b> <b>MEMBER SERVICE:</b> Phone: 1.877.301.5042 (International Toll-Free) +1.813.775.0239 (Collect) Fax: +1.860.975.1741 (Collect) 1.800.475.8751 (International Toll-Free) <b>EMERGENCY EVACUATION ASSISTANCE:</b> Phone: 1.877.242.5580 (International Toll-Free) +1.813.775.0246 (Collect)	Aetna WorldTraveler is administered by Aetna Life & Casualty (Bermuda) Ltd. While coverage remains in force, members are entitled for the durations of their business trip to benefits under the plan, subject to its exclusions and limitations. <b>Providers:</b> This card does not guarantee coverage. Verify member eligibility by calling the Aetna International Member Service Center. <b>Members:</b> Submit benefit reimbursement requests via fax or mail to: AETNA INTERNATIONAL P.O. BOX 981543 EL PASO, TX USA 79998-1543 <b>aetnainternational.com</b>	Please keep this with you at all times during your international business travel. <b>Registration Key:</b> <b>95110</b>
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**WorldTraveler is a limited-benefit supplemental short-term medical travel insurance plan. This plan does not comply with the Affordable Care Act's consumer protection provisions and cannot be used to satisfy minimum essential coverage or any other coverage requirements. Coverage for the WorldTraveler product is offered through Aetna Life & Casualty (Bermuda) Ltd.**

Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Aetna does not provide care or guarantee access to health services. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna International, refer to **aetnainternational.com**.

