Self-Service Tool Communication

The Plan will provide a self-service cost transparency/price comparison tool (for all covered services and items as of the 2027 plan year). This internet-based self-service tool:

- Discloses personalized out-of-pocket costs for all covered healthcare items and services (with paper copies available on request)
- Gives participants an estimate of their cost-sharing liability for any in- or out of-network provider, allowing them to compare costs before receiving medical care
- Enables searching by billing code, descriptive terms, in-network provider name and other relevant factors (such as geography)
- Tracks a participant's accruals toward any cumulative treatment limitations (like day or visit limits) as well as deductibles and out-of-pocket maximums
- Must be made available by telephone

Links to the self-service tool for the Plan Adobe Inc. Group Welfare will be provided as soon as practicable and will be made available to you by logging into your plan's member website.