

Emergency Ride Home

The Adobe Emergency Ride Home (ERH) program provides a reimbursed ride home in cases of emergency for commuters who make alternative commute choices such as carpooling, vanpooling, public transit, bicycling and walking.

If you are considering using alternative transportation but are concerned that there may be times in which you need to use a car to get somewhere quickly for a personal emergency, the Emergency Ride Home (ERH) program has you covered.

Eligibility

- In order to qualify for a free ride, you must:
 - Be using a commute alternative on the day you need a ride
 - Have a legitimate, verifiable need

Legitimate needs for a ride include:

- An accident or injury to your immediate family, spouse, or partner
- A sudden and unexpected illness of yours, your immediate family, spouse or partner
- The sudden and unexpected illness or injury of your regular commute partner
- A major individual catastrophe such as a house fire, gas leak or flood
- Bicycle problems, including flat tire, mechanical failure, vandalism and theft
- Public transportation delays which cause unreasonable delay to the employee
- Instances where the employee does not feel safe waiting for riding on public transportation

Needs not covered by the program:

- Working overtime (your department may choose to pay for your ride home)
- A job-related injury where you need to get to a doctor
- Prearranged medical or dental appointments
- Personal errands

How to use the ERH program

- Contact a local transportation vendor (taxi, uber, lyft) to schedule a ride home. Employees will need to cover the cost of the ride and retain a receipt upon reaching their destination. Do not use your corporate credit card.
- Provide a PDF copy of the receipt to commute@adobe.com, provide information regarding the ride, and why it was needed. Upon approval, commute@adobe.com will provide you with a reimbursement for the ride within 20 days.