



How to transfer funds from E*TRADE to OFX



Transferring your funds has never been easier!



Step 1: Sell your shares via your share trading platform



Step 2: Wire your funds to OFX!



Step 3: Login to your OFX account, and book in your deal to convert your funds back to your nominated bank account.



Step 1 – OFX bank details and your reference number



- Log in or sign up at ofx.com
- Click 'OFX Bank Details' and open **US Dollar (USD)**
- Write down our **Bank of New York Mellon** details, you'll need them later:
 - Payee 
 - Branch Code (also known as Routing Number)
 - Account Number
 - Reference

OFX Bank Details

Please include your Client Reference [135011732] or Transfer ID

- Australian Dollar (AUD) [SHOW DETAILS](#)
- British Pound (GBP) [SHOW DETAILS](#)
- Canadian Dollar (CAD) [SHOW DETAILS](#)
- Euro (EUR) [SHOW DETAILS](#)
- Hong Kong Dollar (HKD) [SHOW DETAILS](#)
- New Zealand Dollar (NZD) [SHOW DETAILS](#)
- Singapore Dollar (SGD) [SHOW DETAILS](#)
- US Dollar (USD) [HIDE DETAILS](#)**

Wire transfer

Bank of New York Mellon				BANK OF AMERICA, N.A. SYDNEY
Payee	OzForex Pty Ltd	←		Payee
Branch Code	021000018	←		Branch Code
Account no.	XXXXXXXX	←		Account no.
SWIFT / BIC	XXXXXXXX	←		SWIFT / BIC
Reference		←		Reference
Address	1290 Avenue of Americas New York New York NY 10104 United States of America	←		Address

Bank of America N.A. Sydney Branch
Level 37, Governor Phillip Tower, 1 Farrer Place SYDNEY NSW 2000 Australia

Step 2 - Starting your transfer



- Log into your E*TRADE account
- Navigate to 'Accounts' and then to 'Transactions'
- Click 'Wire Transfer' to get started
- Your receiving account must have the same account name as your E*TRADE account to conduct an online wire transfer
- If the receiving account name is different, print and mail a completed wire transfer request form to E*TRADE
- Click 'Wire Transfer'



E*TRADE Accounts Trading Research Stock Plan Explore Products

Complete View Portfolios Watch Lists Orders Balances Transactions Banking Transfers Tax Center Documents Dividend Reinvestment Open Account

Move Money

Transfer Money
Takes up to 3 business days

Transfer an Account
Takes up to 10 business days

Wire Transfer
Expedited delivery of funds

Deposit a Check
Takes up to 5 business days

Initiate a Rollover
From a former employer plan

View Transfer Activity

Manage Accounts

External Funding Accounts

Add External Funding Account

Make a Wire Transfer

1 I want to wire money
From my E*TRADE Securities Account

2 E*TRADE Accounts
Select

3 Where is your financial institution located?
In the United States

4 Does your receiving account have the same account name?
Yes

5 Submit the request online OR Print and mail the wire transfer request form
ONLINE WIRE TRANSFER **DOWNLOAD FORM**

Step 3 – Lodge your wire request



- Set up your wire instructions
- Select **USD** as the currency
- Select **United States** as the destination – this is a domestic transfer!
- Enter the **amount** to be wired
- Click ‘Wire Instructions Set Up’



Wire Request: Enter Request

Use this form to request that a wire be sent from your E*TRADE Securities account.

Wire transfers are subject to a \$25 fee per request.
Did you know that our [Transfer Money](#) tool allows you to withdraw funds quickly with no extra fees?

Enter Wire Request

From: Your Account

Currency: United States(USD)

Destination: United States International

To:
To create a new wire destination or edit an existing one, go to the [Wire Instructions Set Up](#) page.

Amount: Amount Requested \$: (in U.S. dollars and cents)

Step 4 – Lodge your wire request



- Enter a **Wire Nickname**. We recommend you enter your own name
- Input the **OFX Branch Code (Routing: 021000018)** Obtained from your OFX account into the Routing Number field
- Click ‘**Look Up**’



Wire Instructions Set Up

[NEED HELP? Ask E*TRADE](#)

Use this page to manage all of your wire instructions. Each new wire instruction you set up will be saved for future use. You also can return to this page to edit your existing wire instructions. To complete this form, contact the financial institution that holds your other account and ask them for instructions.

From Account: 123-45768

To: Select Set Up New Wire Instruction to create a new one. Select an existing one to edit it.

Wire Nickname: You can create a custom name for this wire instruction for easy identification in the future.

Routing number for receiving bank:

Bank's name:

Name on account at receiving bank: Your Name Note: Names on the sending and receiving accounts must be the same, even for joint accounts. You may check the registered name(s) on the [Change My Info](#) page. If you are wiring funds to an account that is not registered in the same name, please [call us](#) or complete the [outgoing wire paper form](#) and send it back to us via mail or fax.

Account Number at receiving bank:

Note: Some wire transfers require additional information, e.g., mortgage escrow payments might require additional account names and numbers. Please [call us](#) to make such a request.

Click **Continue** to return to the Wire Request Form.

Step 5 – Finalize your wire set up



- Name on Account is **Your Full Name**
- **Confirm Routing Number & Account number** – Then select **'Verify'**
- **'Ozforex Pty Ltd'** - Next you will enter your **OFX client reference number** as the **additional account number!** Save and Continue'

Name on account at receiving bank:

Note: Names on the sending and receiving accounts must be the same, even for joint accounts. You may check the registered name(s) on the Change My Info page. If you are wiring funds to an account that is not registered in the same name, please first fax or mail us a Letter of Authorization with government issued ID that is signed by all registered account holders.

Routing number for receiving bank:

Bank's Name: THE BANK OF NEW YORK MELLON

Please click: Verify Bank's Name to validate your bank's name.

Account number at receiving bank:

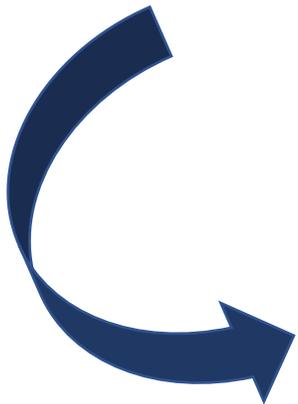
Note: Some wire transfers require additional information, e.g., mortgage escrow payments might require additional account names and numbers. Wires to Canada require beneficiary addresses. Please enter the information below or give us a call if you have any questions at 1-800-387-2331 or +1 678-624-6219 from outside the U.S. and Canada.

International Institution: If your wire request requires the receiving bank to further credit your wire transaction to an international institution please select 'Yes'.

Additional Name: e.g., 'For the benefit of' (FBO) or 'For credit to' information

Additional Account Number: e.g., escrow number

Other Instructions: e.g., a specific loan number or beneficiary address



Make note of the Total **Withdrawal** amount from the confirmation screen



Step 6 – Create your transfer with OFX



Now you know the exact dollar value of the shares you are wiring from E*TRADE

➔ Log into OFX to make your transfer

- From the home screen, enter the **USD amount** you are looking to transfer
- Enter the **currency** you are transferring to (e.g. USD to GBP)
- Click 'Transfer Now'



The screenshot shows the OFX website interface. At the top, there is a navigation bar with the OFX logo, links for Transfers, Recipients, Profile & Settings, Rate Alerts (marked as NEW), OFX Bank Details, and FAQs. A 'TRANSFER NOW' button and an 'Account' icon are also visible. The main content area greets the user with 'Hi Stefani,' and features a prominent dark banner that says 'Add your bank account to get started!' with a subtext 'Add the US Dollar bank account which you will be sending funds from.' and an 'ADD YOUR BANK ACCOUNT' button. Below this, there is a transfer form with two columns: 'You transfer' and 'Recipient gets'. The 'You transfer' column shows 'USD' selected and the amount '13,081.55'. The 'Recipient gets' column shows 'GBP' selected and the amount '10,172.21'. Below the form, the exchange rate is displayed as 'Your rate 0.7776' with 'Inverse 1.2860' and a 'TRANSFER NOW' button. To the right of the form, there is a section for 'Download our app' with buttons for 'Download on the App Store' and 'GET IT ON Google Play', and a 'Global Support' section with contact information: 'We are now open 24/7 and you have access to live exchange rates at anytime. Call our support on 1-888-288-7354' and 'Or send us an email customer.service@ofx.com'. A note at the bottom of the support section says 'Not in the USA? Call our international numbers'. At the very bottom of the page, there is a small copyright notice: '© 2019. USForex Inc. dba OFX or its affiliates. All rights reserved. OFX is the registered trade name of USForex Inc., a licensed money transmitter. NMLS #1021624.'

Step 7 – Finalize your transfer



- By default **Wire Transfer** is selected. This is the correct payment method for E*TRADE transfers
- Either choose an existing recipient, or 'Create New Recipient'
- The details required will vary depending on the currency you are transferring to, but at minimum, you will need:
 - Recipient account name
 - Account number
 - ABA/Routing number/branch code
- Once the recipient is added, review all details including the rate as that is the rate you are locking in
- Click '**Review and Confirm**' and you're **DONE!**

The screenshot shows the OFX transfer confirmation interface. At the top, under 'Select transfer type', there are two options: 'TRANSFER' (selected, 'Book now, transfer now') and 'TRANSFER WITHOUT A RATE' ('Book now, send funds later'). Below this, the transfer details are shown: 'You transfer' USD 13,081.55 and 'Recipient gets' GBP 10,172.21. The OFX transfer fee is 'Free for 1 recipient' and the rate is '0.7776 inverse 1.2880'. There are two options for the transfer method: 'ADD YOUR BANK ACCOUNT' (Send funds free of charge) and 'WIRE TRANSFER' (Faster payment, bank fees may apply). A warning message states: 'Most banks charge extra fees for wire transfers and may require you to make these transactions at the bank. In order to pay your recipient, you must first send funds from your bank to OFX and OFX will then send funds to your recipient. Please send the amount to OFX within the next 24 hours.' Below this, there is a 'Recipient' dropdown menu with 'Select a recipient' and a '+ CREATE NEW RECIPIENT' button. At the bottom, the total amount to OFX is 'USD 13,081.55' as of '15 Feb 2019'. There are two buttons: 'REVIEW & CONFIRM' and 'CANCEL'.



Transfer Complete!

Thank you

Any questions? Please email: Rachael.Tallott@ofx.com

Or: support@ofx.com

Phone: Australia: 1300 300 424 | +61 2 8667 8090 (International)

New Zealand: 0800 161 868 (Free call)

Singapore: +65 6817 8747

Hong Kong: Personal: (+852) 3008 5721

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