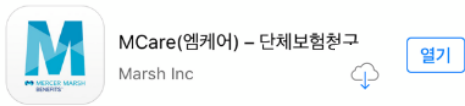
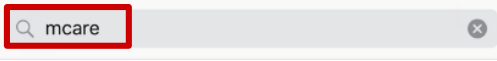


MCare Mobile on the go

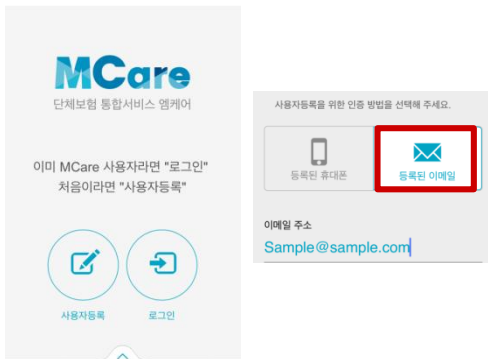
Instant access to your health coverage information. Available whenever, wherever. Check and submit claims through our photo claims submission tool.

The MCare Mobile App can be downloaded from the Apple App Store, Google Play or Play Store.



User Registration

If you are a first-time user, you can authenticate the membership using cell phone number or company email address and register. If you are a previous web-based MCare user, please continue to use the same ID and Password.



Claims Submission Steps

Step 1. General Claim Information

1. Verify Claim Eligibility

Select Insured
JAMES OH(Employee)

Select Claim Type Help ▾
 Accident Disease
 Maternity

Select In/Outpatient
 Inpatient Outpatient

Select Date of Service Help ▾
 2017-02-15 - 2017-02-20

Please select the type of treatment and indicate whether inpatient or outpatient. System automatically pulls up relevant coverage for the insured and insurer for claim's eligibility.

Step 2. Claim Details

2. Details for Claim

Mobile No.
010 12545678

Details of injury/illness
Appendectomy

Please enter your phone number and detailed cause of your claim.

Step 3. Bank Information

3. Bank Account Select Save as

Bank Account Holder
KB국민은행 James OH

Account No.
123456789

SSN Foreigner
800101 - 1111111

Please enter bank information; you can save the information for future claim purposes.

Step 4. Personal Information Consent

4. Terms & Conditions Agree

Dongbu View All

- Consent to collect/use of personal (credit) information View
- Consent check of personal (credit) information View
- Consent to provide of personal (credit) information View
- Consent to handle sensitive / personally identifiable information View

Please check to consent for processing your personal information.

Step 5. Signature

Signature Close

Insured JAMES OH Redo

Please put a signature of the employee or the claimant.

Step 6. Data Entry Confirmation

The screen will allow you to confirm or make any revisions to the previous steps. Please ensure all the information provided is accurate for submission.

Step 7. Attach Supporting Documents

6. Document Attachment Help

Camera Gallery

You can upload claim documents from your photo library or by taking photo. Please touch "Help" for required documents.

Attached documents

2017-03-21 12:00	Samsung Life Claim Form
2017-03-21 12:00	Dongbu Claim Form

※ Please pay close attention to the image quality when taking photos. All the contents should be captured clearly to ensure a smooth claim process and avoid delays of reimbursement.

Other Features

- Year to Year coverage information by insured
- Q&A: Response provided within 24 business hours