

India's No. 1
**Digital Health &
Wellness Platform**

ADOBE

**Cashless OPD Services
Mobile Application Guidance**



Doctor Consultations



Medicines

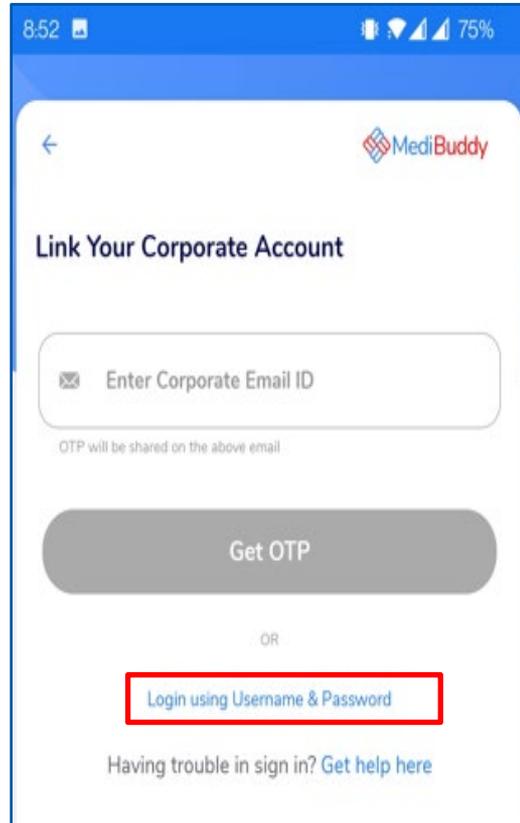
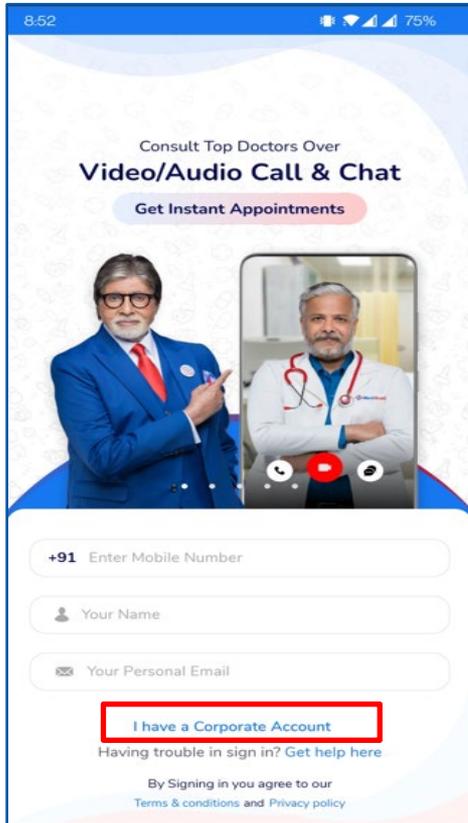


Lab Tests

MediBuddy is one of the best Cashless health care providers in India. With MediBuddy you can book OPD Services for the wallet of 15000:

- **Prescribed Lab Test (Prescription is mandatory and in case there is no prescription you can do a tele consultation and get the RX)**
- **Doctor Consultation**
- **Dental – (In-person doctor consultation)**
- **Pharmacy**
- **Vision(Ophthalmology) - (In-person doctor consultation)**
- **MB Gold - Tele consultation**
- **Covid**





Download the Medibuddy Mobile application from Play store /Appstore.

Step1: Click on I Have a Corporate Account

Step2: Click on Login with Username & Password

Enter your respective login credentials in the following format
(First-time users only)

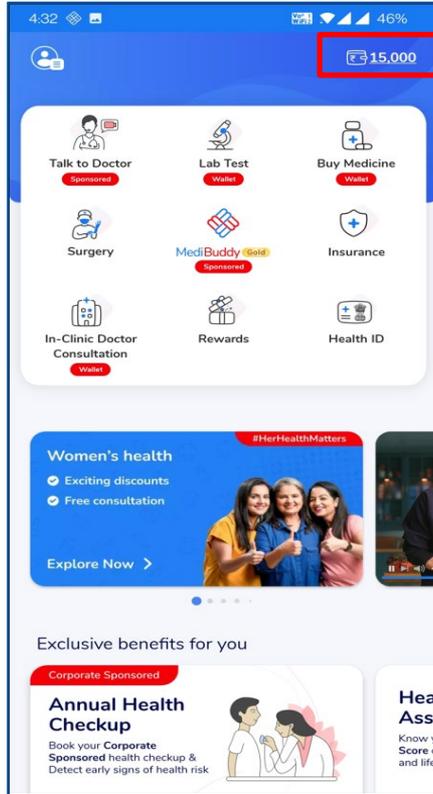
Username: Empcode@Adobe
Password: DOB (DDMMYYYY)

Example:

If your portal is 23456 and DOB is January 10, 1990

Username: 2345@Adobe
Password; 10011990





You can see the OPD services for the wallet amount of 15,000/-.



Doctor Consultations



Medicines



Lab Tests

Prescribed lab test

Prescription is mandatory and in case there is no prescription you can do a tele consultation and get the RX



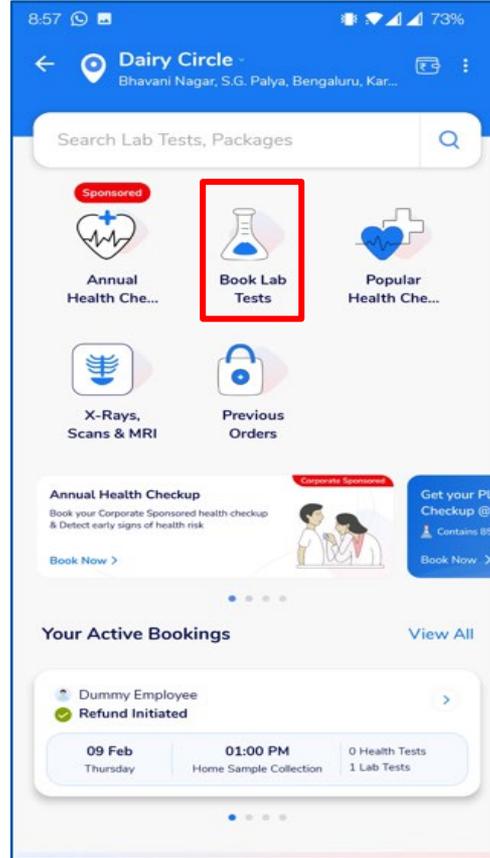
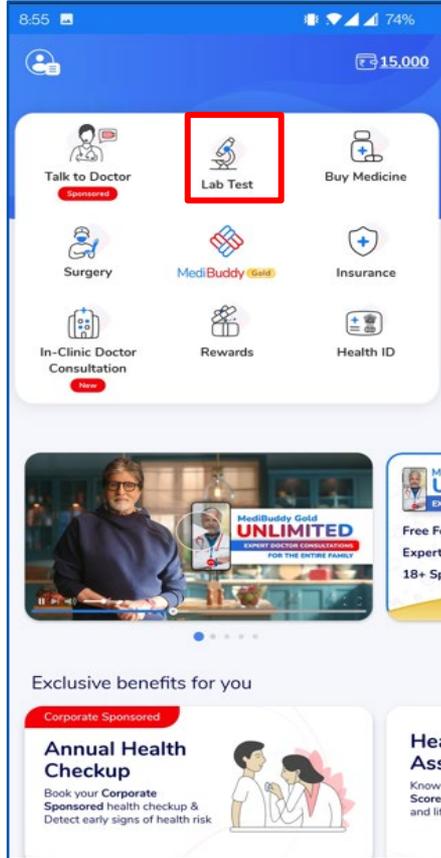
Doctor Consultations



Medicines



Lab Tests



- Click on **Book Lab Test**, Change the **location** by updating the **pincode**
- Search the test with key words/Select the test from the list



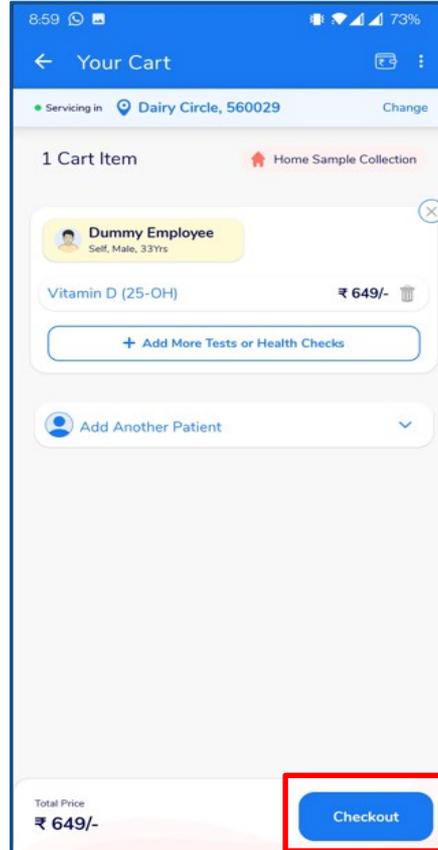
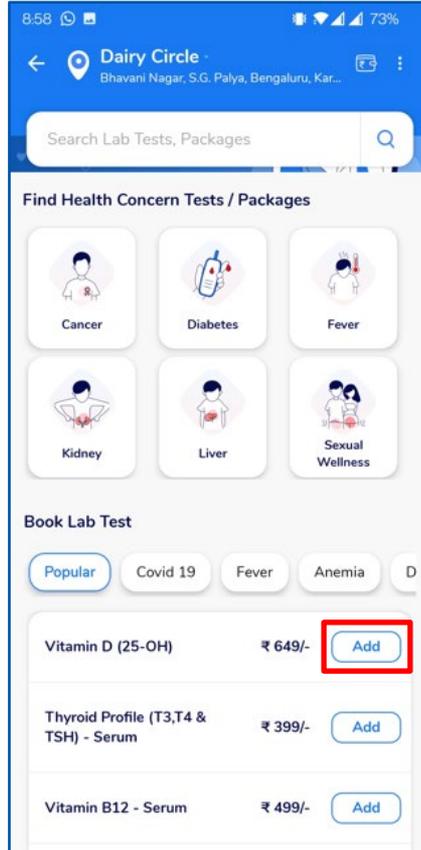
Doctor Consultations



Medicines

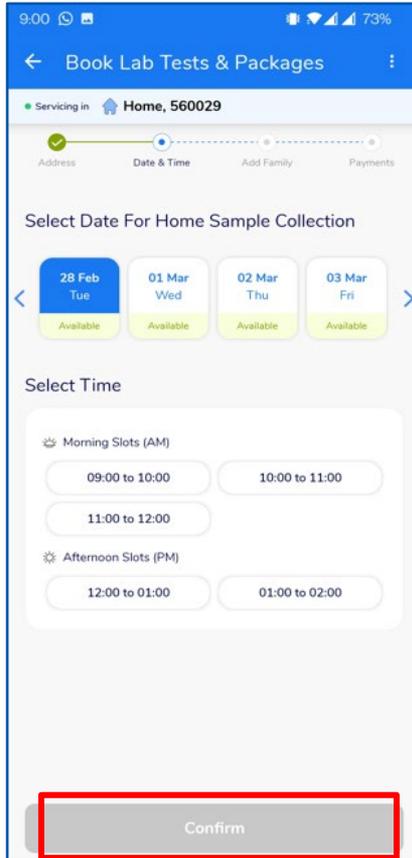


Lab Tests



- Select the type of test (The test name can be typed in search tile)
- Add the test details
- Click on **Check out**





9:00 73%

Book Lab Tests & Packages

Home, 560029

Address Date & Time Add Family Payments

Select Date For Home Sample Collection

28 Feb Tue Available	01 Mar Wed Available	02 Mar Thu Available	03 Mar Fri Available
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Select Time

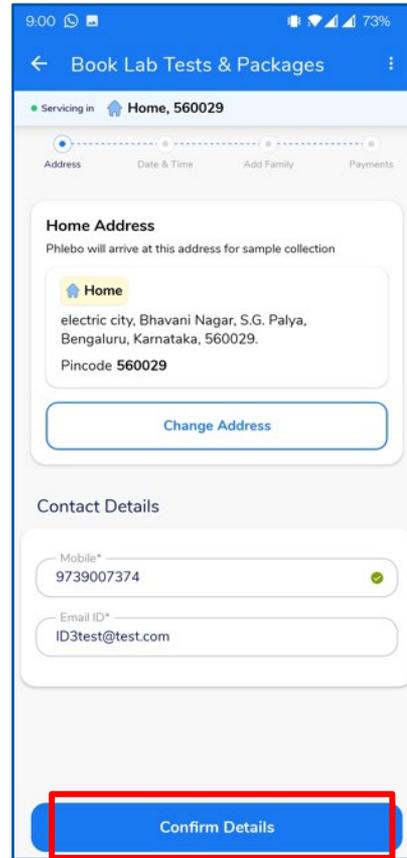
Morning Slots (AM)

09:00 to 10:00	10:00 to 11:00
11:00 to 12:00	

Afternoon Slots (PM)

12:00 to 01:00	01:00 to 02:00
----------------	----------------

Confirm



9:00 73%

Book Lab Tests & Packages

Home, 560029

Address Date & Time Add Family Payments

Home Address

Phlebo will arrive at this address for sample collection

Home

electric city, Bhavani Nagar, S.G. Palya,
Bengaluru, Karnataka, 560029.
Pincode 560029

Change Address

Contact Details

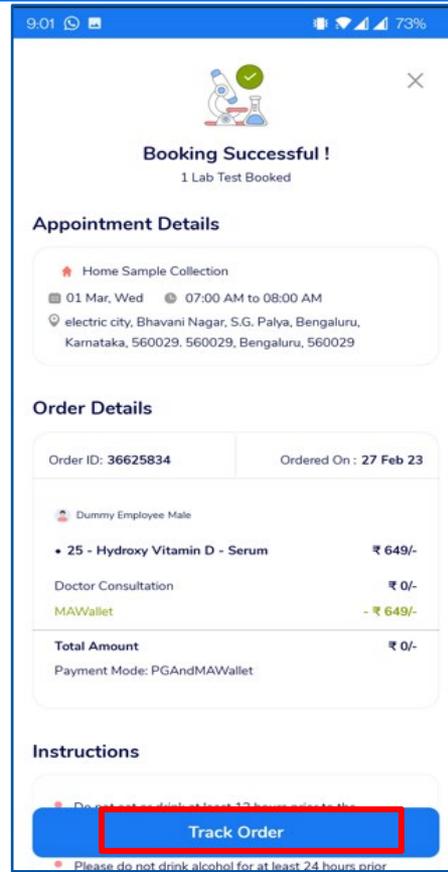
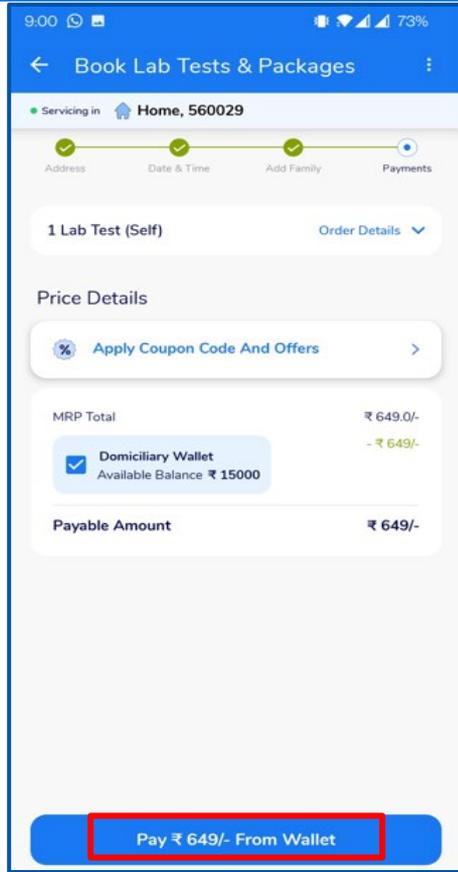
Mobile*
9739007374

Email ID*
ID3test@test.com

Confirm Details

- For Home sample collection – Update the home address
- For Center visit – Select the medical centre
- Click on Continue by adding the requested details
- Select Date and Time – Click on **Confirm**
- Check the Address and Contact details and click on **Confirm Details**





- Update the information and proceed to pay via wallet,
- Click on Track orders to view the **Status/ Reschedule/Cancel** the appointment
- Employee will receive an intimation again via SMS and Email on the new Appointment created or appointment Cancelled
- Upon confirmation of appointment employee will receive an email with the subject - **Your Appointment Confirmation Letter**
- Employee needs to carry a copy of this letter to the center on the date of appointment with a Government ID Proof like – Aadhaar Card, Voters ID, Driving License etc



Doctor Consultation



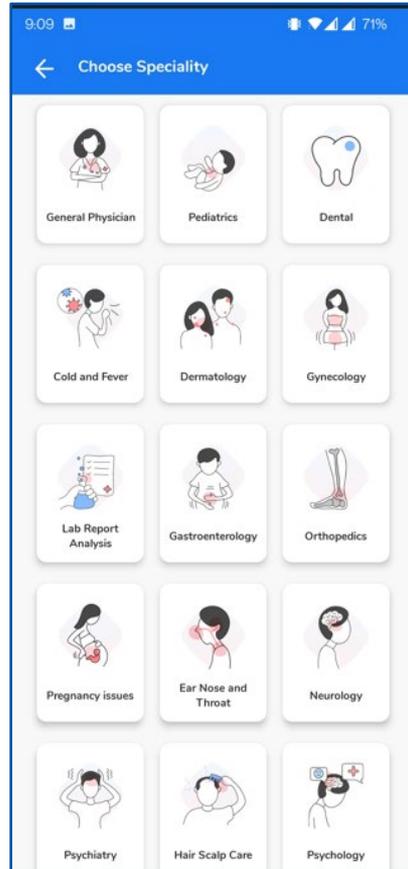
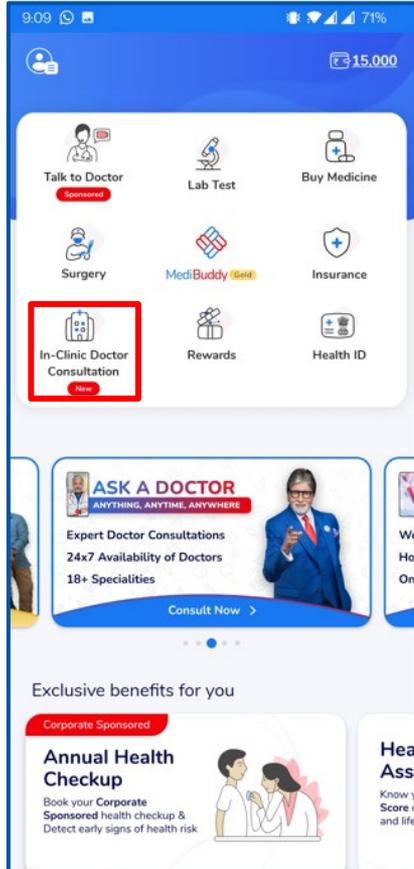
Doctor Consultations



Medicines



Lab Tests



- Click on **In-Clinic Doctor Consultation**
- Select the City
- Select the Specialist Or Search for the specialist in the search box
- Proceed further once you find the specialist



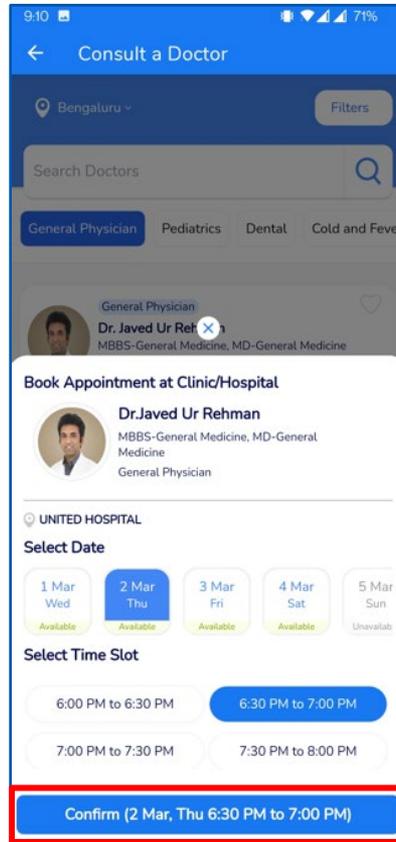
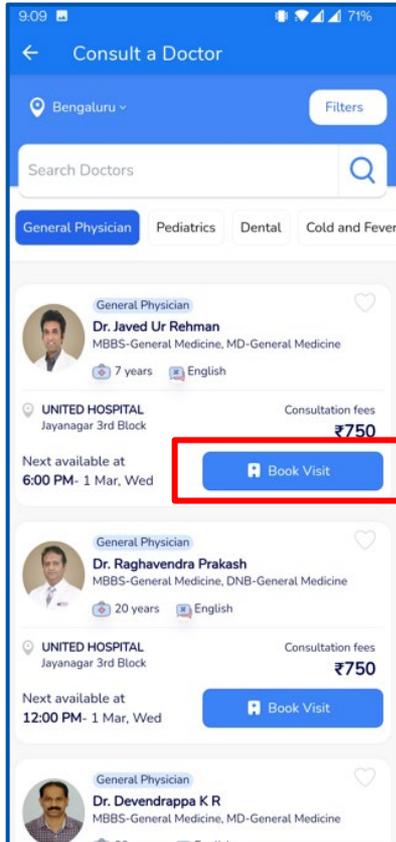
Doctor Consultations



Medicines



Lab Tests



- Select the **Specialist**
- Select the **Date** and **Time** for the visit.
- Click **Confirm** to proceed with the appointment



- Update the details and click on **Confirm**
- Wallet to be deducted and pay the remaining through Net banking, UPI or Debit / Credit Card option to fulfill your order
- Click on **Track appointment** to reschedule/cancel
- You will receive an order confirmation post bookings are made
- An E-Mail is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.
- Similarly, a SMS is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.



Dental

Only consultation is covered under cashless, for procedures are to be claimed for reimbursement



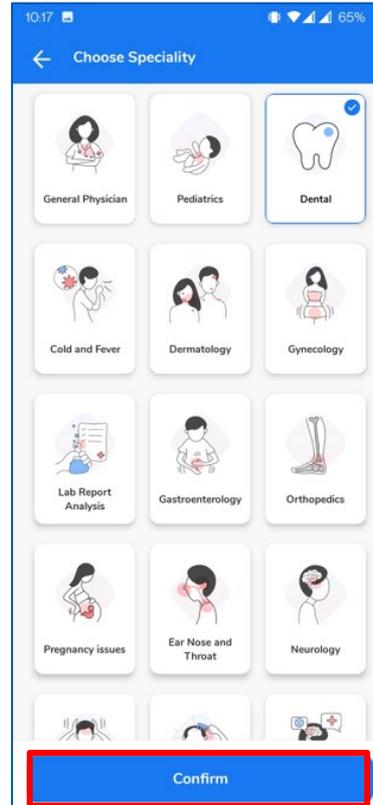
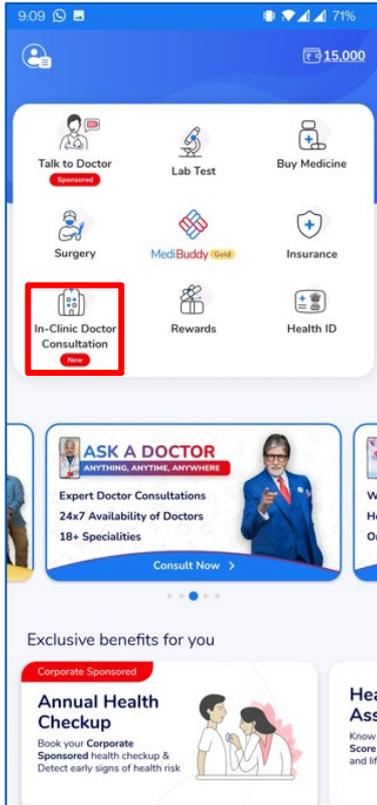
Doctor Consultations



Medicines



Lab Tests



- Select the City
- Click on **In-Clinic Doctor Consultation**
- Choose **Dental** from the list of specialty
- Click on **Confirm** once you find the specialist



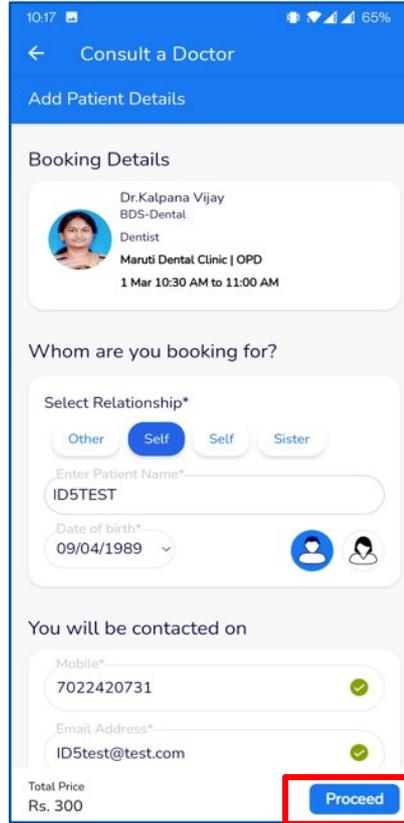
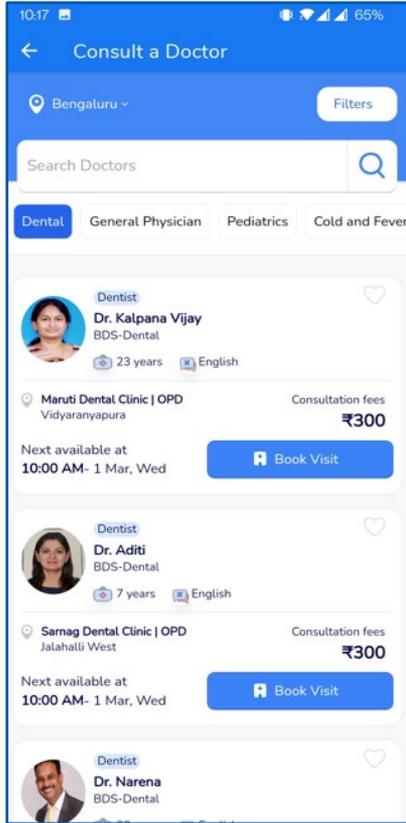
Doctor Consultations



Medicines



Lab Tests



- Dentist list will reflect and it can be filtered out by Age, Gender, Location, Medical centre etc
- Click on **Book Visit**,
- Select **Date & Time**
- Update requested details like phone number, mobile and patient data
- Click **Proceed**



- Wallet gets applied
- Over and above the limit payment can be made Online like: Net banking, UPI or Debit / Credit Card option fulfill order
- Click on Go to your Orders
- Appointment can be **Rescheduled/Cancelled**.
- You will receive an order confirmation post payments are made
- An E-Mail is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.
- Similarly, a SMS is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.



Pharmacy (Medicines)



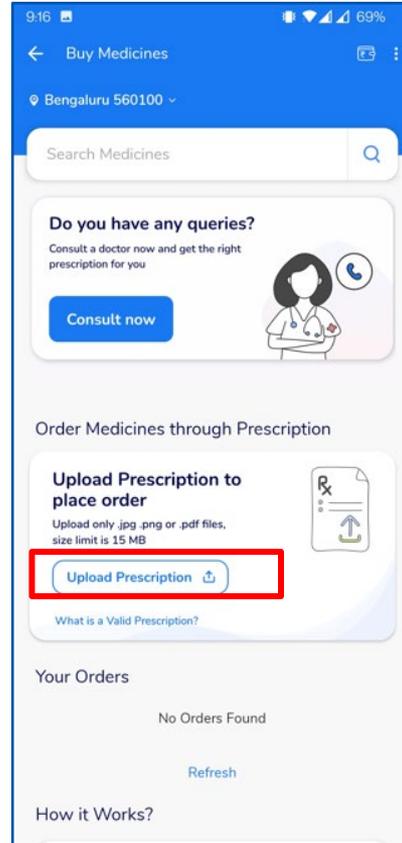
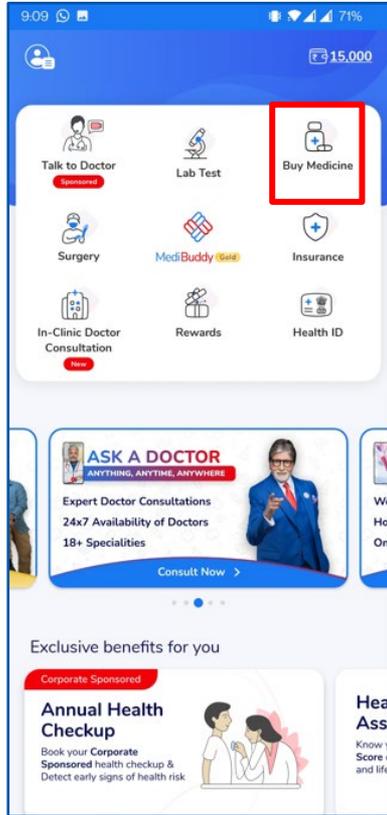
Doctor Consultations



Medicines

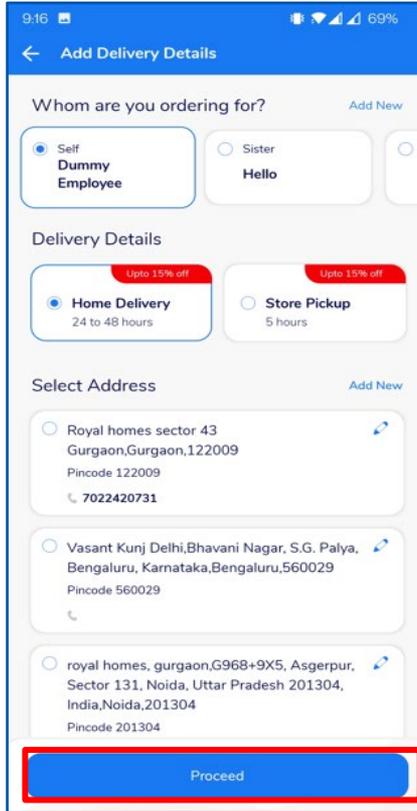


Lab Tests



- Click on **Medicine**
- Select location
- Enter Pincode and Click on Search Icon
- Upload your scanned RX or Prescription





9:16 69%

← Add Delivery Details

Whom are you ordering for? [Add New](#)

Self
Dummy Employee

Sister
Hello

Delivery Details

Home Delivery
24 to 48 hours Upto 15% off

Store Pickup
5 hours Upto 15% off

Select Address [Add New](#)

Royal homes sector 43
Gurgaon,Gurgaon,122009
Pincode 122009
7022420731

Vasant Kunj Delhi,Bhavani Nagar, S.G. Palya,
Bengaluru, Karnataka,Bengaluru,560029
Pincode 560029

royal homes, gurgaon,G968+9X5, Asgerpur,
Sector 131, Noida, Uttar Pradesh 201304,
India,Noida,201304
Pincode 201304

Proceed



- Fill in the relevant personal details
- Update the address or Select the address if already listed
- Click on **Proceed**
- You will receive an order confirmation post payments are made
- Click on **Track appointment** to check the status of the delivery.



Vision (Ophthalmology)

Only consultation is covered under cashless, for procedures are to be claimed for reimbursement



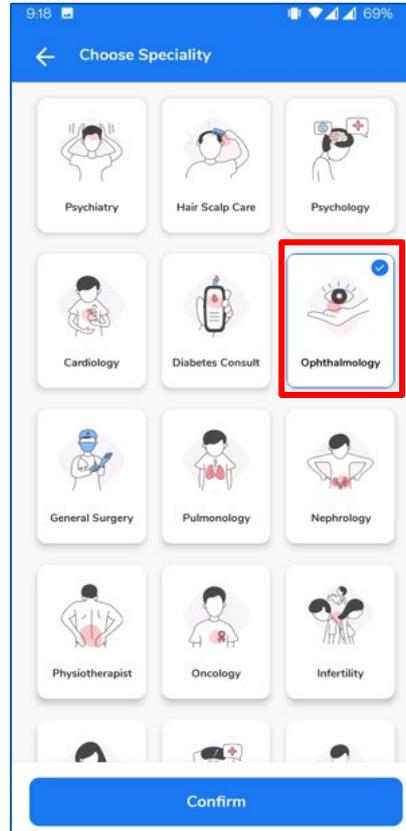
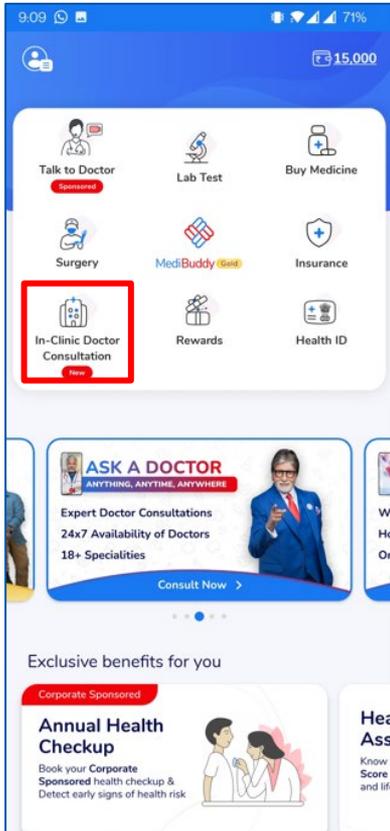
Doctor Consultations



Medicines



Lab Tests



- Select the City
- Select the Specialist
- Search for the specialist in the search box
- Click on **Confirm**



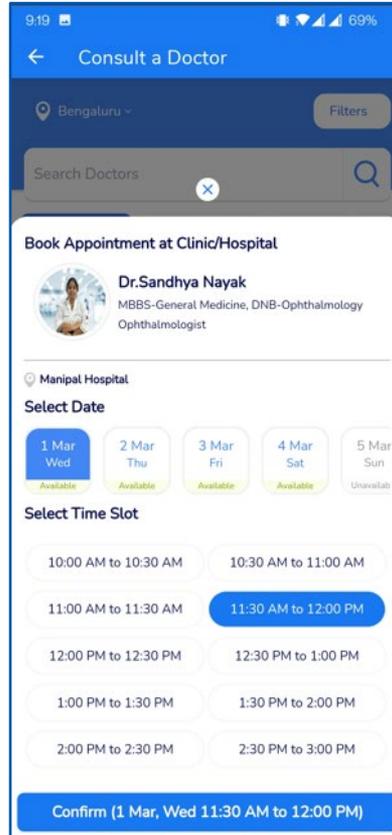
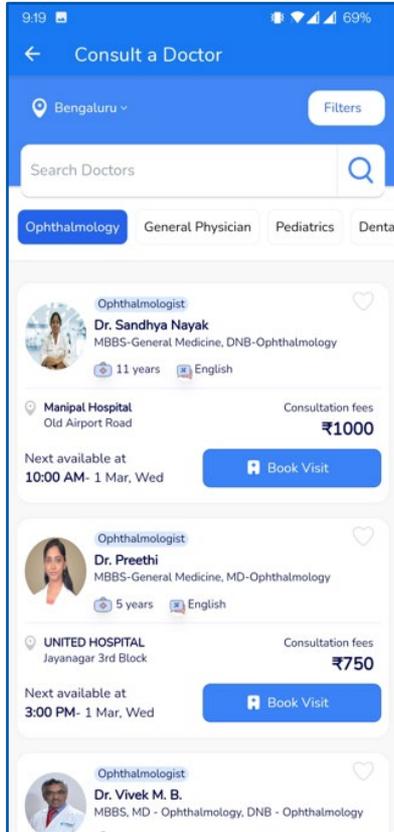
Doctor Consultations



Medicines

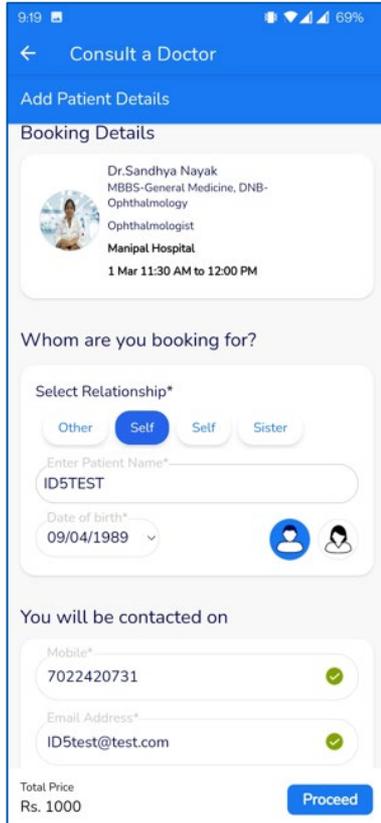


Lab Tests



- Select the **Specialist**
- Select the **Date** and **Time** for Visit
- Click **Confirm** to proceed with the appointment





9:19 69%

← Consult a Doctor

Add Patient Details

Booking Details

 Dr. Sandhya Nayak
MBBS-General Medicine, DNB-
Ophthalmology
Ophthalmologist
Manipal Hospital
1 Mar 11:30 AM to 12:00 PM

Whom are you booking for?

Select Relationship*

Other **Self** Self Sister

Enter Patient Name*

ID5TEST

Date of birth*

09/04/1989

You will be contacted on

Mobile*

7022420731

Email Address*

ID5test@test.com

Total Price
Rs. 1000

Proceed

- Click on **Proceed**
- Wallet to be deducted and pay the remaining through Net banking, UPI or Debit / Credit Card option to fulfil your order
- Appointment is booked
- You will receive an order confirmation post payments are made
- An E-Mail is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.
- Similarly, a SMS is triggered with the appointment details. The final confirmation Email will be sent 48 Hours prior to the appointment.



MB Gold Tele consultation



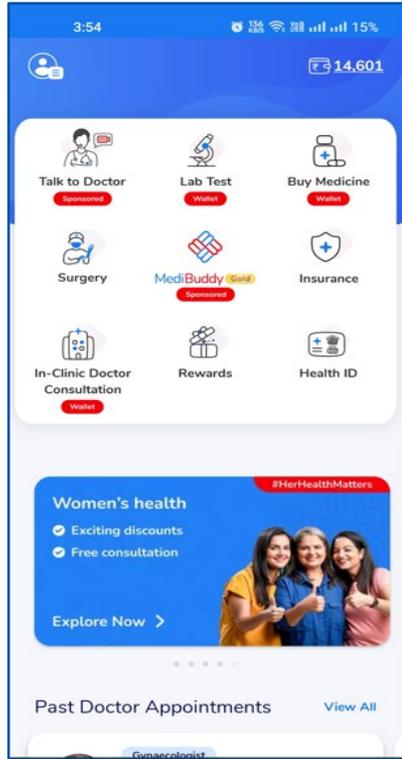
Doctor Consultations



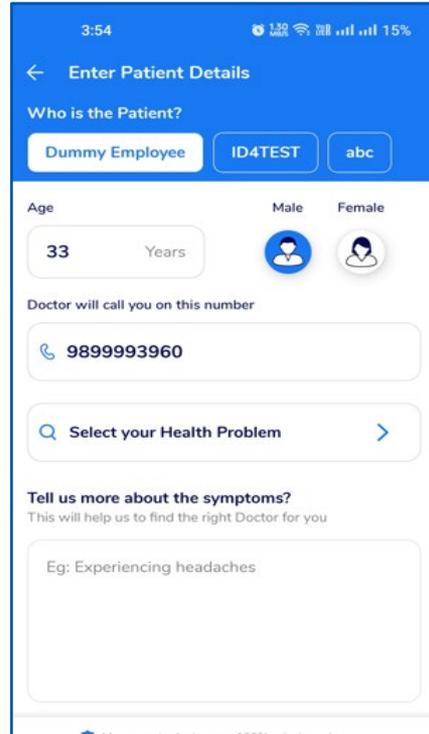
Medicines



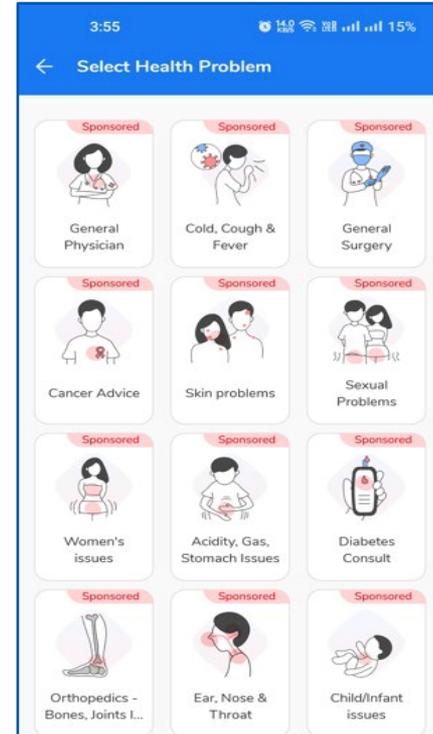
Lab Tests



Click on Talk to Doctor



Select self or beneficiary to proceed with consultation



Select the specialists



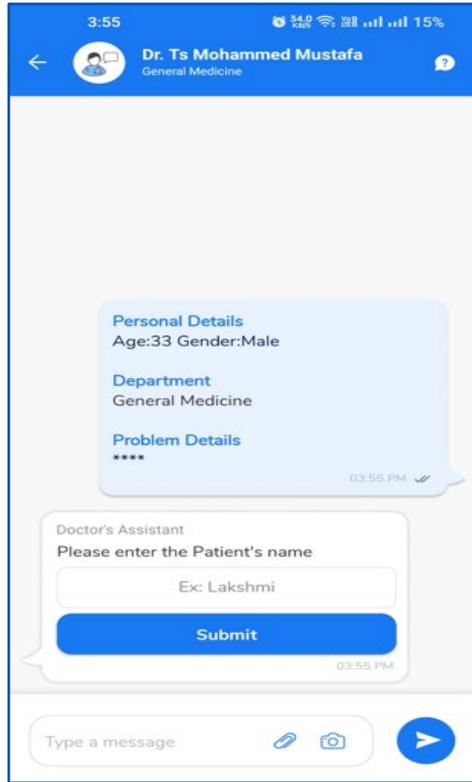
Doctor Consultations



Medicines



Lab Tests



3:55

Dr. Ts Mohammed Mustafa
General Medicine

Personal Details
Age:33 Gender:Male

Department
General Medicine

Problem Details

03:55 PM ✓

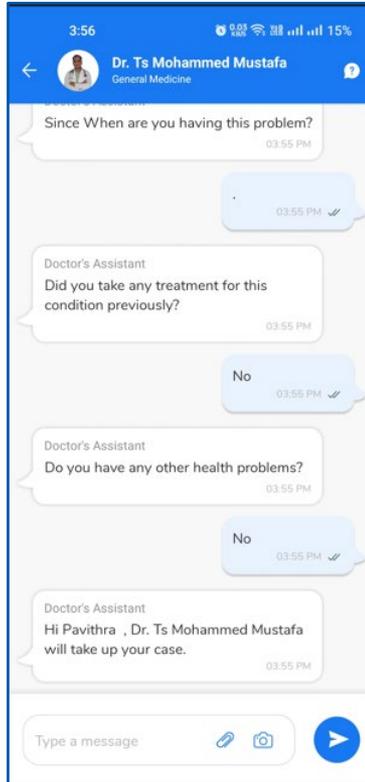
Doctor's Assistant
Please enter the Patient's name

Ex: Lakshmi

Submit

03:55 PM

Type a message



3:56

Dr. Ts Mohammed Mustafa
General Medicine

Since When are you having this problem?
03:55 PM

03:55 PM ✓

Doctor's Assistant
Did you take any treatment for this condition previously?
03:55 PM

No
03:55 PM ✓

Doctor's Assistant
Do you have any other health problems?
03:55 PM

No
03:55 PM ✓

Doctor's Assistant
Hi Pavithra , Dr. Ts Mohammed Mustafa will take up your case.
03:55 PM

Type a message

Enter requested details for doctor to understand the symptoms and etc.

Doctor will call on the registered mobile number

Prescription will be shared on whatsapp and can be downloaded in the app



Covid Test



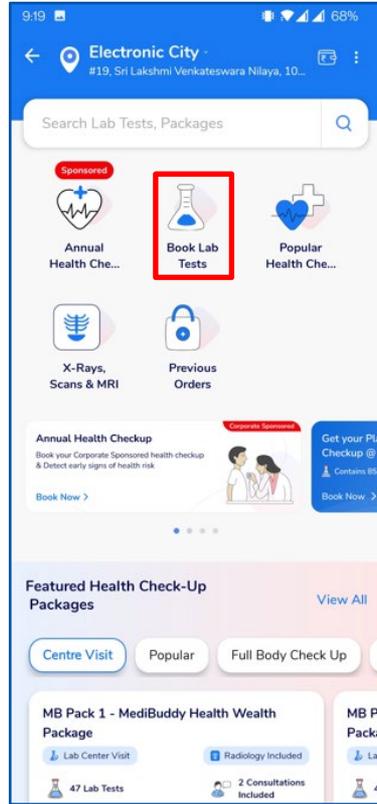
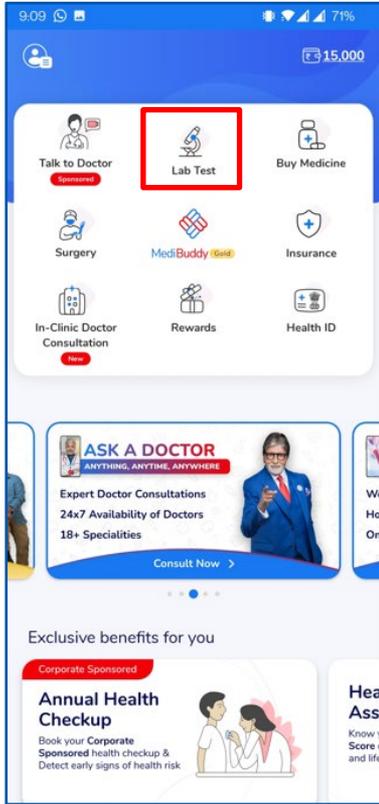
Doctor Consultations



Medicines



Lab Tests



- Click on **Lab Test**
- Click on **Book Lab Tests**



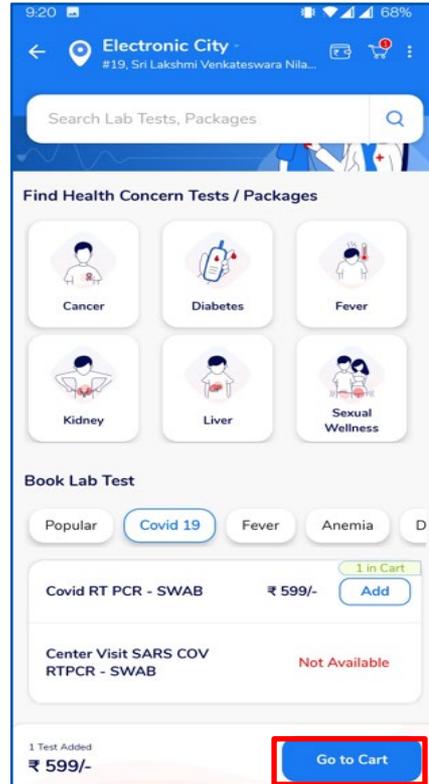
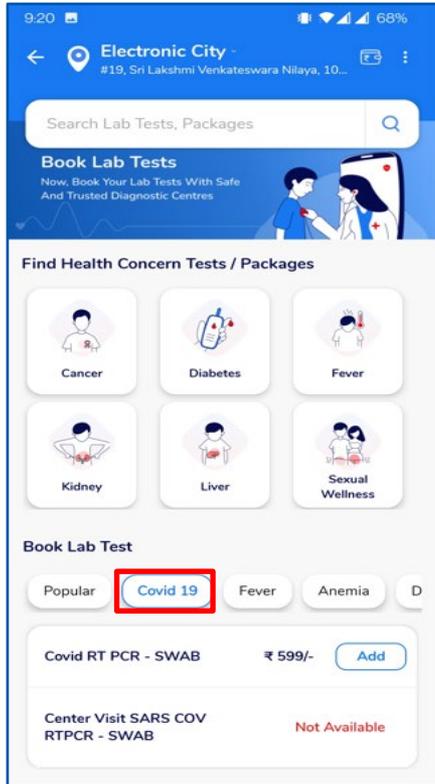
Doctor Consultations



Medicines

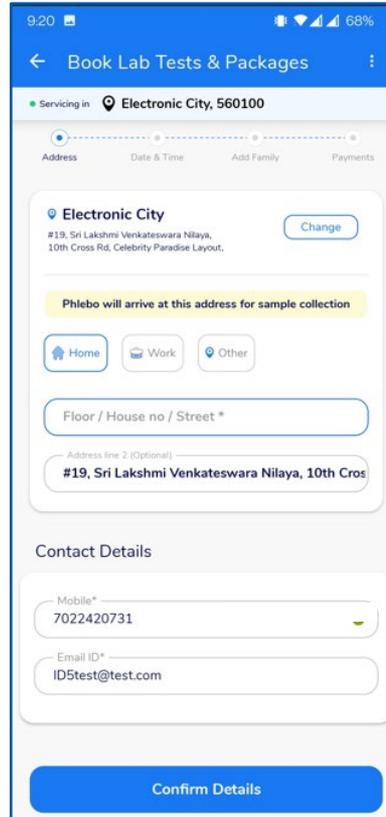
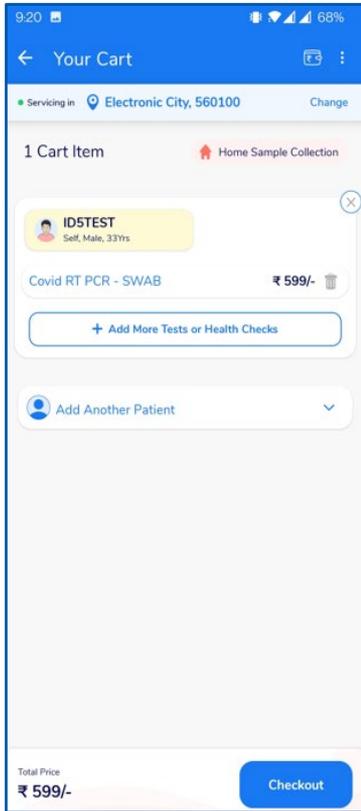


Lab Tests



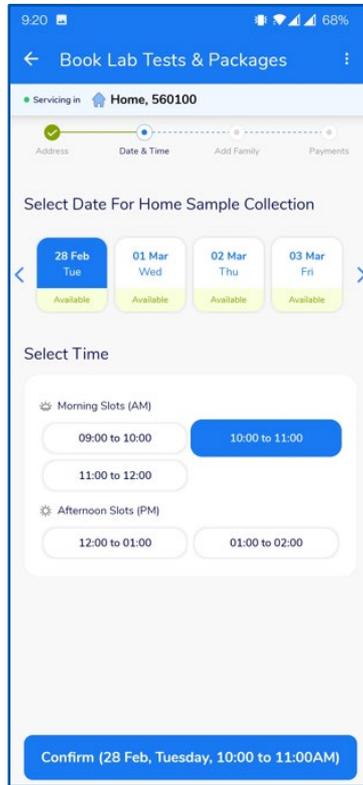
- Click on Covid 19 tab
- Select Covid RT PCR SWAB
- Click on Go to Cart





- Click on **Checkout**
- Confirm the **Address** and **Contact Details**
- Verify contact number and email ID
- Click on **Confirm Details.**





9:20 68%

← Book Lab Tests & Packages

• Servicing in Home, 560100

Address Date & Time Add Family Payments

Select Date For Home Sample Collection

28 Feb Tue Available

01 Mar Wed Available

02 Mar Thu Available

03 Mar Fri Available

Select Time

Morning Slots (AM)

09:00 to 10:00

10:00 to 11:00

11:00 to 12:00

Afternoon Slots (PM)

12:00 to 01:00

01:00 to 02:00

Confirm (28 Feb, Tuesday, 10:00 to 11:00AM)

- Select the available date and time.
- Verify contact number and email ID
- Click on “Confirm”
- Review the details and click on “Pay”
(Net Payable will be 0)
- Bookings are paid via Wallet
- Appointments can be Tracker/Rescheduled/Cancelled by clicking on “Track Order”



Annual Health Check Booking Process (Home Sample)



Doctor Consultations

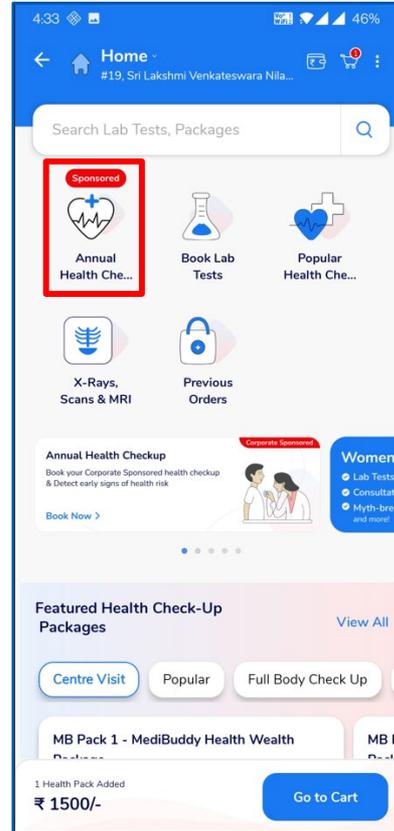
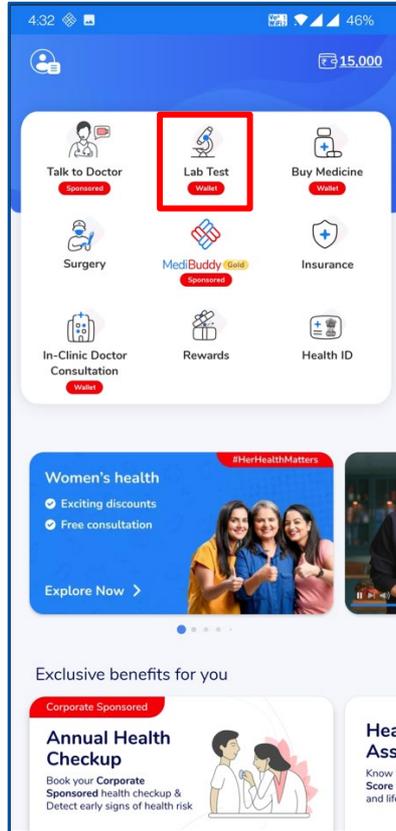


Medicines



Lab Tests

Annual Health Check (Home Sample)



- Click on Lab Test
- Click on “Annual Health Check”



Doctor Consultations

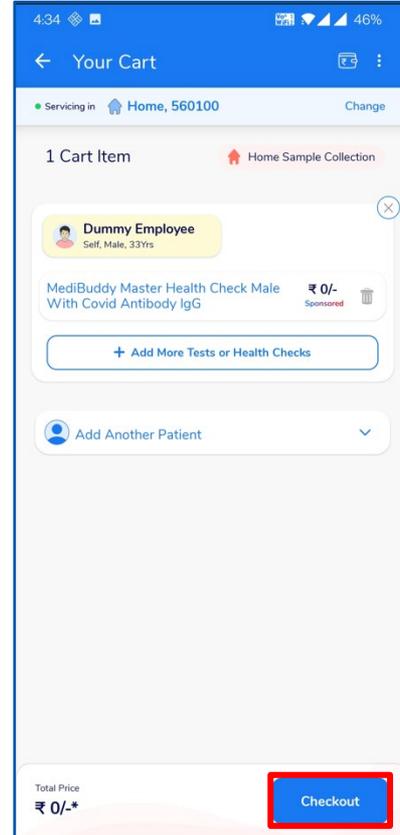
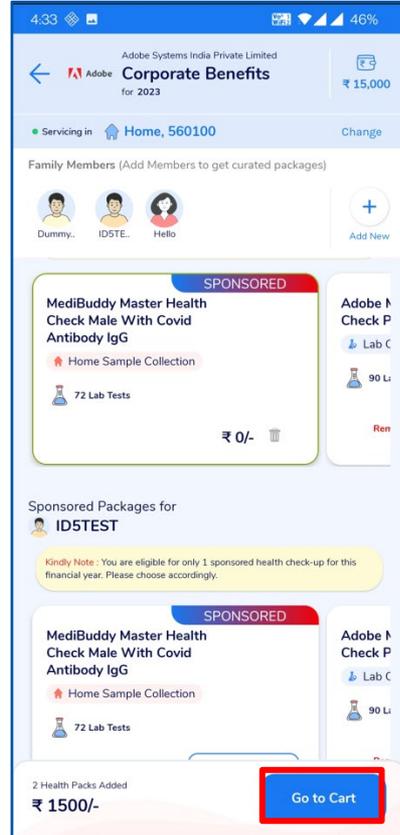
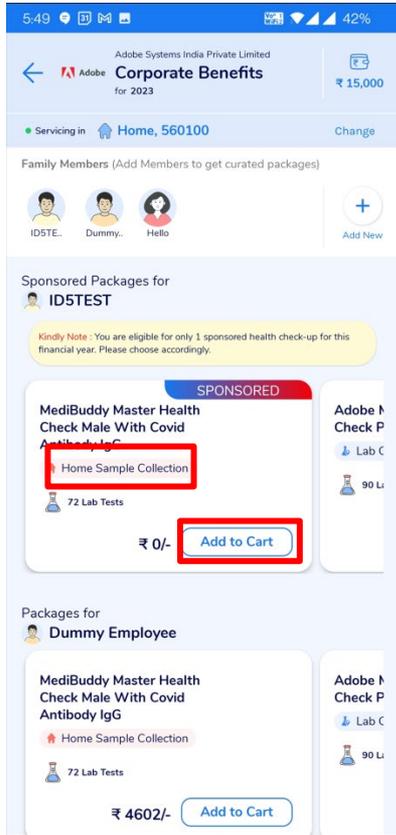


Medicines



Lab Tests

Annual Health Check (Home Sample)



- Choose the Home Sample Collection Package
- Click on Add to Cart
- Click on Go to Cart
- Confirm the package that is added to the cart and click on “Checkout”



Doctor Consultations



Medicines



Lab Tests

Annual Health Check (Home Sample)



4:34 Book Lab Tests & Packages

Home, 560100

Address Date & Time Add Family Payments

Home Address
Phlebo will arrive at this address for sample collection

Home
31, #19, Sri Lakshmi Venkateswara Nilaya,
10th Cross Rd, Celebrity Paradise Layout, Dod...
Pincode 560100

Change Address

Contact Details

Mobile*
7349796252

ID5test@test.com

Confirm Details

4:34 Book Lab Tests & Packages

Home, 560100

Address Date & Time Add Family Payments

Select Date For Home Sample Collection

25 Mar Sat Available
26 Mar Sun Available
27 Mar Mon Available
28 Mar Tue Available

Select Time

Morning Slots (AM)

06:00 to 07:00 07:00 to 08:00
08:00 to 09:00 09:00 to 10:00
10:00 to 11:00 11:00 to 12:00

Afternoon Slots (PM)

12:00 to 01:00 01:00 to 02:00

Confirm (27 Mar, Monday, 12:00 to 01:00PM)

4:35 Book Lab Tests & Packages

Home, 560100

Address Date & Time Add Family Payments

1 Items Home Sample Collection

1 Health Package Order Details

Book for your Family Members get upto ₹500 discount
Use Code: MBS500 Flat 20% Off

ID5TEST Self, Male, 33 yrs
Hello Sister, F, 30 yrs
Spouse Add

Recommended Lab Tests & Packages

SPONSORED
MediBuddy Master Health
Check Male With Covid Anti...
72+ Lab Tests ₹ 0/- Add

MediBuddy Basic Health

Continue To Payment

- Update the Address and Contact Details for Home Sample Collection and Click on **“Confirm Details”**
- Select the Date & Time for Home Sample Collection and Click on **“Confirm”**
- Confirm the details and click on **“Continue to Payment”**



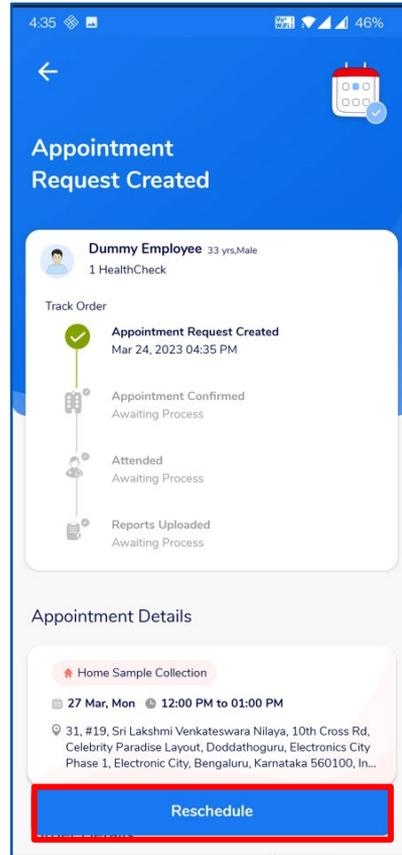
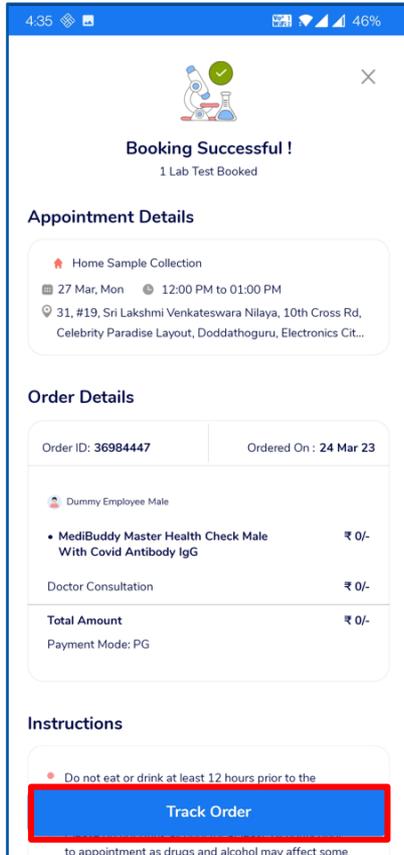
Doctor Consultations



Medicines



Lab Tests



- Update the information and proceed to pay via wallet,
- Click on Track orders to view the **Status / Reschedule/Cancel** the appointment
- Employee will receive an intimation again via SMS and Email on the new Appointment created or appointment Cancelled
- Upon confirmation of appointment employee will receive an email with the subject - **Your Appointment Confirmation Letter**
- Employee needs to carry a copy of this letter to the centre on the date of appointment with a Government ID Proof like – Aadhaar Card, Voters ID, Driving License etc



Annual Health Check Booking Process (Lab Visit)



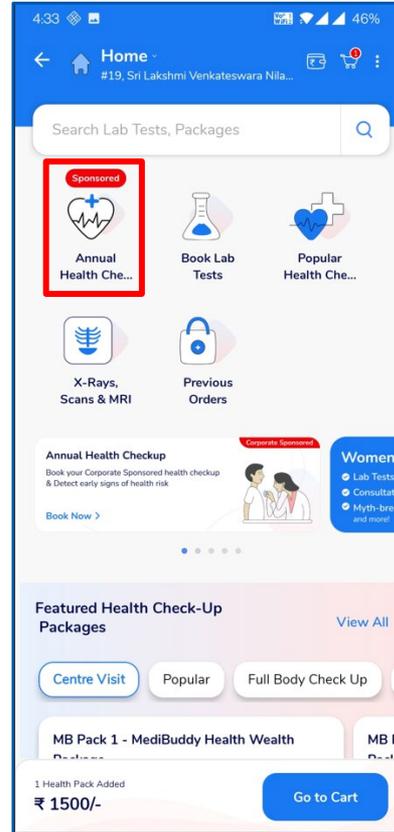
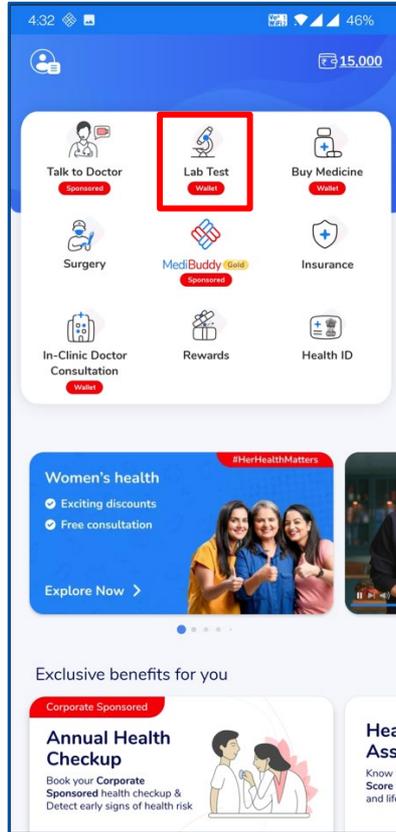
Doctor Consultations



Medicines



Lab Tests



- Click on Lab Test
- Click on “Annual Health Check”



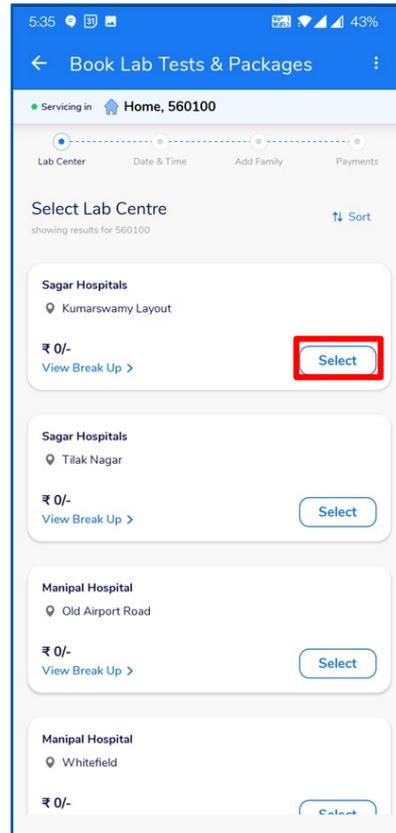
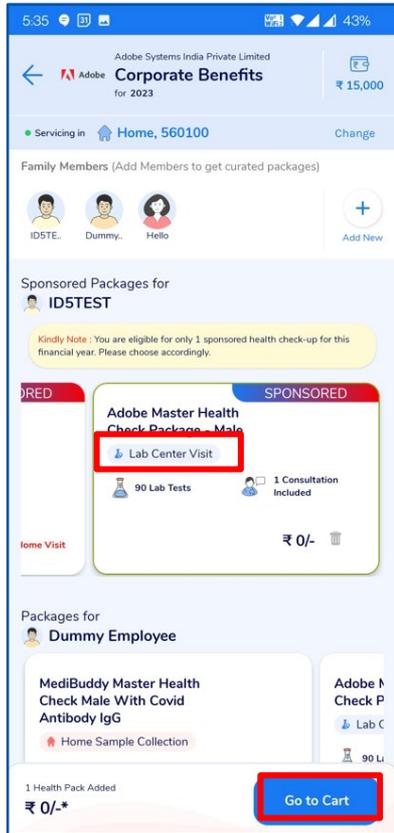
Doctor Consultations



Medicines



Lab Tests



- Choose the **Lab Centre Visit Package**
- Click on **Go to Cart**
- Confirm the package that is added to the cart and click on **“Checkout”**
- Select the Lab/Diagnostic Centre



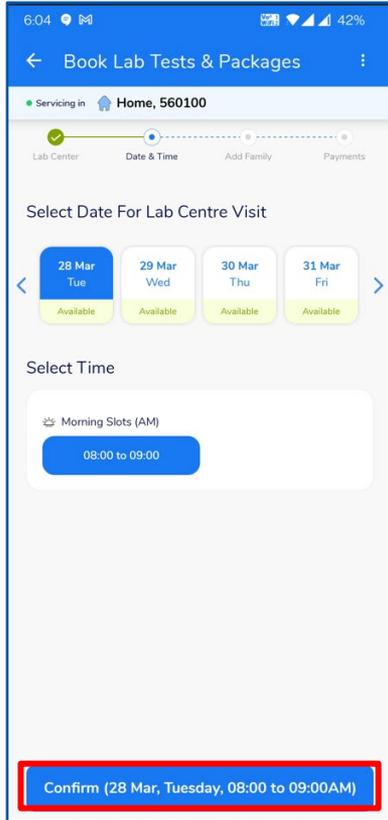
Doctor Consultations



Medicines



Lab Tests



6:04 42%

Book Lab Tests & Packages

Home, 560100

Lab Center Date & Time Add Family Payments

Select Date For Lab Centre Visit

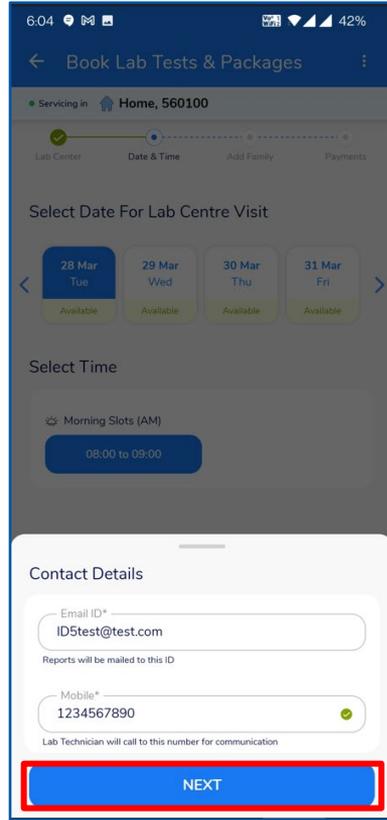
28 Mar Tue Available 29 Mar Wed Available 30 Mar Thu Available 31 Mar Fri Available

Select Time

Morning Slots (AM)

08:00 to 09:00

Confirm (28 Mar, Tuesday, 08:00 to 09:00AM)



6:04 42%

Book Lab Tests & Packages

Home, 560100

Lab Center Date & Time Add Family Payments

Select Date For Lab Centre Visit

28 Mar Tue Available 29 Mar Wed Available 30 Mar Thu Available 31 Mar Fri Available

Select Time

Morning Slots (AM)

08:00 to 09:00

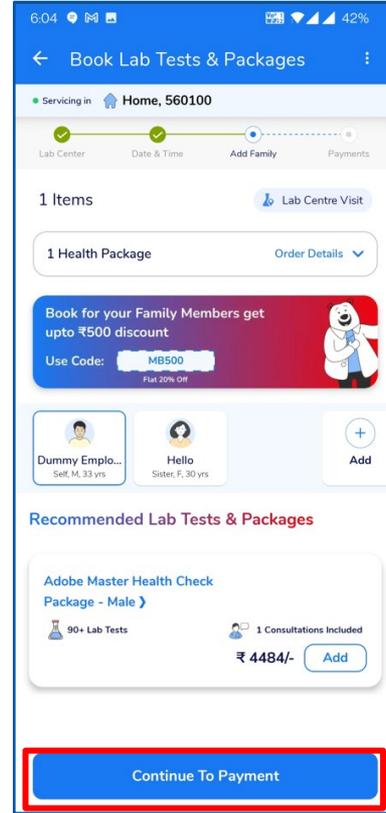
Contact Details

Email ID*
ID5test@test.com
Reports will be mailed to this ID

Mobile*
1234567890

Lab Technician will call to this number for communication

NEXT



6:04 42%

Book Lab Tests & Packages

Home, 560100

Lab Center Date & Time Add Family Payments

1 Items Lab Centre Visit

1 Health Package Order Details

Book for your Family Members get upto ₹500 discount

Use Code: MB500 Flat 20% Off

Dummy Emplo... Sister, F, 30 yrs

Recommended Lab Tests & Packages

Adobe Master Health Check Package - Male

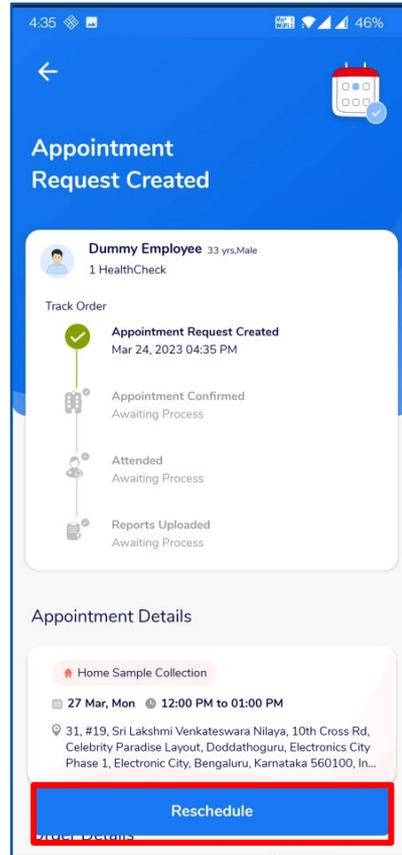
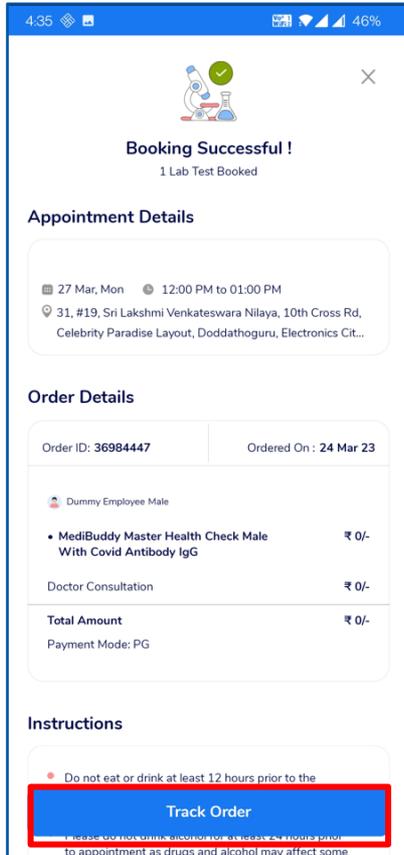
90+ Lab Tests 1 Consultations Included

₹ 4484/- Add

Continue To Payment

- Select the **Date & Time** for Lab Centre Visit
- Click on **Confirm**
- Enter your contact Details and Click on **“Next”**
- Confirm the Package, Date, Time and contact Details and Click on **“Continue to Payment”**





- Update the information and proceed to pay via wallet,
- Click on Track orders to view the **Status / Reschedule/Cancel** the appointment
- Employee will receive an intimation again via SMS and Email on the new Appointment created or appointment Cancelled
- Upon confirmation of appointment employee will receive an email with the subject - **Your Appointment Confirmation Letter**
- Employee needs to carry a copy of this letter to the centre on the date of appointment with a Government ID Proof like – Aadhaar Card, Voters ID, Driving License etc



Reach out to our support team for any queries about Health Checks

Escalation Levels	Email id's & Contact Number's
Appointment Requests \ Any Queries	adobeopd@medibuddy.in 99999 91555

Call us to book your AHC & Lab Investigations – 08047190709



Thank you



Doctor Consultations



Medicines



Lab Tests