



Adobe Intern

Let's create experiences that matter

U.S. Intern Commuter Benefit FAQ

Commuter Alternatives provides all interns with a \$600 commute subsidy to take care of all your commuting needs while you are at Adobe.

How do I activate my prepaid card?

Your card will be active when you receive it. You may begin using your card as soon as you receive it with zip code: 95110

How do I check my Funds?

Go to card.commutercheck.com and enter your card details for updated balance details:

- i. Enter Card number *For example: 1234123412341234
- ii. Enter Access number *Access Number is the 4 digit number located under the words "Transit/Parking Value"
- iii. Transit/Parking Value: 3 digits
- iv. Expiration Month: 2 digits
- v. Expiration Year: 4 digits
- vi. Or call the support phone number printed on back of the card

When will my funds expire?

Your card will expire no sooner than three (3) years from the date it is received

How do I request a pin?

It is not necessary to request a PIN for use, as the card is ready to use with Adobe's HQ zip code: 95110

What are the different types of commuting expenses covered

- a. Bus
- b. Ferry
- c. Train
- d. Parking (must request a Parking specific card)
- e. Trolley tickets and passes

What's not covered?

- a. Tolls
- b. Taxis
- c. Gas/fuel
- d. Mileage
- e. Business trip costs
- f. Airport parking fees
- g. Parking fees at your home
- h. EZ Pass and Airline tickets
- i. Ride-Share (Uber, Lyft)

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