



Adobe Intern

Let's create experiences that matter

U.S. Intern Commuter Benefit FAQ

Commute Alternatives provides all interns with a \$450 commute subsidy card to take care of all your commuting needs while you are at Adobe.

How do I activate my prepaid card?

Your card will be active when you receive it.

How do I check my funds or details?

Go to card.commutercheck.com and enter your card details for updated balance details:

- i. Enter Card number *For example: 1234123412341234
- ii. Enter Access number *Access Number is the 4 digit number located under the words "Transit/Parking Value"
- iii. Enter Transit/Parking Value
- iv. Enter Expiration Month
- v. Enter Expiration Year
- vi. Or Call 1-855-518-3789

How do I register my card?

Go to card.edenredbenefits.com. Please be advised that the username & card registration process takes up to 3 business days, during which Registered Cardholder Services will not be available for this card or username. During this time, you will be able to log into Guest Cardholder Services to check your balance: <https://card.commutercheck.com/>

When will my funds expire?

Your card will expire no sooner than three (3) years from the date it is received or as printed on the card.

How do I request a pin?

To request a Debit PIN for your Commuter Check Prepaid Mastercard, you need to register your card at card.edenredbenefits.com

What are the different types of commuting expenses covered

- a. Bus
- b. Ferry
- c. Train
- d. Parking (must request from commute@adobe.com a parking specific card for Adobe sites w/o available or free parking)
- e. Trolley tickets and passes

What's not covered?

- a. Tolls
- b. Taxis
- c. Gas/fuel
- d. Mileage
- e. Business trip costs
- f. Airport parking fees
- g. Parking fees at your home
- h. EZ Pass and Airline tickets
- i. Ride-Share (Uber, Lyft)