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ID and debit cards

Some plans issue cards and some do not. Check out the plan-by-plan details below to determine when you should expect a card. If you have questions about your insurance card or accessing care while waiting for a card, contact your insurance plan provider. [See who to contact when.](#) [1] All of the health plans use a randomly generated number as the member ID.

Aetna

If you enroll yourself or a dependent on an Aetna medical plan for the first time, you'll receive an ID card in your name (and your covered dependents, if any, will be listed on the card under your name). You'll receive one card for single-level coverage and two cards for family-level coverage.

If you're already enrolled in an Aetna medical plan and **change to another Aetna medical plan** option, you will not be issued a new ID card for the new plan.

Printing a card

If you need an Aetna medical ID card, log in to [Aetna Navigator](#) [2] and select View/Print ID Card or access your ID card digitally at any time on your Aetna mobile app.

Kaiser

You'll receive an ID card only if you enroll yourself or a dependent for the first time. The plan issues new members an ID card in each member's name (employee and dependents), since each member has a unique ID number.

Delta Dental

You'll receive an ID card only if you enroll yourself for the first time. The plan issues new members two ID cards for all coverage levels. They are issued in your name only.

Printing a card

Visit the [Delta Dental website](#) [3]. Select Online Services > Delta Dental > Enrollees. Log in and select Print ID Card. You must first register at the site to access a printable card.

VSP

VSP does not issue cards. You just provide your full name, date of birth and last four digits of your SSN so the vision provider can find your benefits coverage in the VSP system.

Tri-Ad FSA

Open Enrollment

You'll receive a card only if you enroll for the first time. The plan issues new members one card. You can order free dependent cards or replacement cards through the Tri-Ad site. If you were enrolled in a Health Care and/or Dependent Care FSA account in the current year, you'll continue to use the card you already have. Contact Tri-Ad for more information.

New hires or employees who make coverage changes due to a qualifying life event

You'll receive a card only if you enroll for the first time. The plan issues new members one card. You can order free dependent cards or replacement cards through the Tri-Ad site. Contact Tri-Ad for more information.

Health Equity (HQY) HSA

You'll receive an ID card only if you enroll yourself or a spouse for the first time. A welcome kit containing debit card(s) will be sent to you and, if applicable, your spouse. You can request additional cards. (The first three are free. Additional cards are \$5.)

Executive Health Program (EHP)

Open Enrollment

All eligible employees will receive an ID card. When you enroll for the first time, you'll receive an EHP card from Aetna, the program administrator. You'll use the card to obtain your executive physical.

New hires or employees who make coverage changes due to a qualifying life event

You'll receive an ID card only if you enroll yourself for the first time. The plan issues one card per eligible employee. You'll use the card to obtain your executive physical.

Source URL: <https://benefits.adobe.com/resources/id-and-debit-cards>

Links

[1] <https://benefits.adobe.com/resources/who-to-contact-when>

[2] <https://member.aetna.com/appConfig/login/login.fcc?TYPE=33554433&REALMOID=06-36d8cb4d-4ac1-4-c7-b12d-a80fba4b718e&GUID=&SMAUTHREASON=0&METHOD=GET&SMAGENTNAME=-SM-jRs63Nsa3LIO0w8DBRJePrGDb%2fSrW4lCCEp3BCF2N5CYudNjWAZ6IAjtTBQZYxKV&TARGET=-M-HTTPS%3a%2f%2fmember%2eaetna%2ecom%2fMbrLanding%2fRoutingServlet%3fcreateSession%3dtrue>

[3] <http://www.deltadentalca.org/>