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Work illness or injury

When you have a work related illness or injury, Adobe's Workers' Compensation program provides medical treatment for you. Medical treatment is covered at 100% if the injury/illness is deemed work-related and you seek medical care at one of the designated locations, as required. Read [Adobe's Workers' Compensation FAQ](#) ^[1] [PDF] for more details.

How the plan works

You're automatically enrolled and eligible for Workers' Compensation benefits as of your first day of employment. If you have a work related injury or illness, contact Adobe's Employee Resources Center (ERC) at extension 6-Help or email erc@adobe.com ^[2] to report your injury/illness. In the event of an emergency, get medical attention first. You may call Adobe Security for assistance at 64444 or dial 9-911. Follow the steps below to access your Workers' Compensation benefits:

- 1. Inform your manager and contact Adobe's Employee Resource Center (ERC) immediately at extension 6Help.** Adobe's ERC will provide you with information on how to file a Workers' Comp claim with Matrix, Adobe's Workers' Compensation administrator and will direct you to resources for obtaining care. You will also be provided with a claim form which must be completed, signed and returned to Adobe's ERC within 24 hours.
- 2. Visit a designated provider.** Adobe has designated occupational clinic facilities through a Medical Provider Network (MPN) for California employees, that specialize in treating workers' compensation injuries/illnesses. You are required to seek treatment within the MPN for your initial care. [View a list of California Medical Facilities and Providers](#) ^[3] [PDF]. Employees located in Washington state, Ohio and Massachusetts may visit any licensed doctor. For employees located in other states, in most instances you may visit any licensed doctor. Contact the Employee Resource Center (ERC) to see if there are designated providers in your area.
- 3. Keep your Manager informed.** You will be responsible for keeping your Manager informed, by providing a copy of your Work Status Report following each provider appointment, and forwarding a copy to your Matrix case manager and to Adobe's Employee Resource Center (ERC).
- 4. Contact Lincoln Financial Group (formerly Liberty Mutual)** if your injury or illness results in time away from work. In the event you must stop working due to a work related injury or illness, contact Lincoln Financial Group to submit a disability leave of absence claim. Adobe's Workers' Compensation policy provides income replacement in accordance with Adobe's Short Term Disability plan combined with any Workers' Compensation benefits you are eligible to receive. **Visit [Lincoln Financial Group](#)** ^[4] (company code ADOBELOA) or **call 800-459-3772.**

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Links

[1] <https://benefits.adobe.com/document/623>

[2] <mailto:erc@adobe.com>

[3] <https://benefits.adobe.com/document/622>

[4] <http://www.mylibertyconnection.com>